UNHCR FACTSHEET

JORDAN
FIELD OFFICE IRBID
Summer 2016

HIGHLIGHTS

- 30% Percentage of all urban refugees registered with UNHCR in Jordan living in Irbid AoR
- US$ 5.10 million Total monthly financial assistance distributed in April, May, and June to 42,175 refugees (27% of the population) in Irbid AoR.
- 4,413 Inquiries answered in April, May, and June at Help Desks in Irbid AoR, allowing refugees access to counseling and assistance
- 104,000 Registered Syrian refugees in Irbid AoR who completed urban verification between August 2015 and 30 June 2016 and gained access to key services

Population of concern
(As of 4 July 2016)

<table>
<thead>
<tr>
<th>Governorate</th>
<th>Total PoCs</th>
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<tbody>
<tr>
<td>Irbid</td>
<td>136,051</td>
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<tr>
<td>Includes One Camp, Cyber City: 285</td>
<td></td>
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<tr>
<td>Jerash</td>
<td>9,944</td>
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<tr>
<td>Ajloun</td>
<td>8,375</td>
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<tr>
<td>Total</td>
<td>154,370</td>
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UNHCR Presence

Staff:
- 51 national staff (24 UNHCR, 27 UNOPS)
- 2 international staff
- 1 intern

Outreach channels:
- 1 Registration Center and Help Desk in Irbid;
- 3 Mobile Help Desks in Ramtha, Ajloun, and Jerash;
- 4 Community Support Committees

Age/Gender Breakdown for Irbid Registrations:
- Female 52%
- Male 48%

Place of Origin:
- Daraa 77%
- Idlib 1%
- Others 1%
- Rural Damascus 6%
- Damascus 5%
- Homs 5%
- Aleppo 3%
- Hama 2%
MAIN ACTIVITIES

Protection and Registration

- At UNHCR’s Irbid Registration Center asylum seekers and refugees access services like new registration (including new births), renewal of Asylum Seeker Certificates, continuous registration and iris-scan enrollment. From 1 April to 30 June 2016, FOI processed 3,670 cases (14,166 individuals) for renewal. UNHCR FO-Irbid provides various protection services to persons of concern from case management, home visits and awareness-raising to address child protection, SGBV, documentation and other protection issues. UNHCR also provides legal aid through Arab Renaissance for Democracy and Development-Legal Aid (ARDD-LA).

Education

- UNHCR runs the Albert Einstein German Academic Refugee Initiative (DAFI) scholarship programme to support persons of concern with higher education in Jordan. In UNHCR FO-Irbid’s AOR, there are currently 16 registered Syrians (4 male and 12 female) studying at Jordan University or Science and Technology and Yarmouk University, both in Irbid governorate. UNHCR has launched the 2016 call for DAFI and HOPES applications (for undergraduate and master’s studies): http://www.unhcr.jo/dafi_scholarship.

Basic Needs

- UNHCR distributes monthly financial assistance to the most vulnerable refugee families living in urban areas, in order to help them meet their basic needs. Eligibility is determined through home visit and the assistance is delivered through ATMs in partnership with Cairo Amman Bank. Refugees access their accounts via iris scan at the ATM, which ensures the identity of the recipient. The amount of the monthly assistance varies from 80 to 155 JD per family, depending on family size. From April to June, FOI also provided JOD 15,000 in urgent cash assistance to 137 needy cases.

Food Security

- Using UNHCR’s registration data and the common UNHCR/WFP Vulnerability Assessment Framework, the World Food Program grants electronic vouchers to 85 per cent of the refugees residing in Irbid, Jerash, and Ajloun (as of July 2016). The most vulnerable 71,071 individuals (46%) in Irbid AOR received 20 JD per person per month, while 60,300 (39%) received 10 JD. In camps, including Cyber City in Irbid governorate, all refugees receive 20 JD per person per month.

Health

- Refugees registered with UNHCR and with the Ministry of Interior can access Ministry of Health facilities at the uninsured Jordanian rate. UNHCR has equipped public health facilities in Jordan in recognition of the increased pressure faced. In addition, UNHCR provides primary and secondary health care to the most vulnerable refugees and Jordanians through its implementing partner, the Jordan Health Aid Society (JHAS). In UNHCR FO-Irbid’s AOR, UNHCR supports two JHAS clinics in Irbid and Ramtha that serve over 4,000 patients monthly. Furthermore, JHAS provides services to malnourished patients regardless of vulnerability.

Community Empowerment

- UNHCR FO-Irbid operates Community Support Committees (CSCs) for Syrian refugees in Irbid, Jerash, and Ajloun, as well as one CSC for Iraqi refugees in Irbid. The 4 CSCs are composed of a total of 39 male and female refugees and local community members. They promote social cohesion and peaceful coexistence and help UNHCR to reach the most vulnerable members of each community. In April through June 2016, the 4 CSCs conducted awareness sessions with social, educational and recreational themes. In addition, they hosted the Clown without Borders Ireland to perform clown shows for refugee children.

Camp Coordination and Camp Management

- UNHCR coordinates activities at two camps, King Abdullah Park and Cyber City, in cooperation with the Government of Jordan’s Syrian Refugee Affairs Directorate (SRAD). These camps are located near Ramtha, in Irbid governorate, and were established in 2012 before the creation of Za’atari and Azraq camps. UNHCR ensures the delivery of all essential services at these camps, including shelter; registration; food; NFI; health care; education; and water, sanitation, and hygiene.

WORKING WITH PARTNERS

- UNHCR coordinates the activities of humanitarian actors on the ground, in order to increase awareness among partners, minimize duplication in projects, and address gaps more efficiently. In addition to operating partners, UNHCR’s implementing and government partners in Irbid, Jerash, and Ajloun include:

  - Arab Renaissance for Democracy and Development-Legal Aid (ARDD-LA)
  - International Relief and Development (IRD)
  - International Medical Corps
  - Jordanian Hashemite Fund for Human Development (JOHUD)
  - Jordan Health Aid Society (JHAS)
  - Noor Al Hussein Foundation (NHF)
  - Syrian Refugee Affairs Directorate of the Ministry of Interior
  - Ministry of Planning and International Cooperation

For further information: www.twitter.com/unhcrjo
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