



## OVERVIEW

<b>83,496</b> Persons of concern	<b>50.3%</b> Females, <b>49.7%</b> Males	<b>57%</b> are youth, <b>19.9%</b> are under 5 years old	<b>1 in 5</b> households are headed by women	Average of <b>80</b> births per week.	Place of origin: Dara'a: <b>53.4%</b> , Homs: <b>14.9%</b> , Damascus: <b>7.5%</b> , Hama: <b>4.4%</b> .
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**Location:** Mafraq Governorate, Northern Jordan

**Opening:** 29 July 2012

## GENERAL INFORMATION

Approximately **430,000** refugees have passed through the camp. Of those an average of: **120,000** returned to Syria; **60,000** received bailouts from Jordanian nationals to formally leave the Camp; **160,000** left the camp to urban areas informally; while approximately **80,000** remain in Za'atari. Syrians entering Jordan through the land borders are taken to Raba Sarhan, the joint UNHCR–Government Registration Centre (**8 km** from the border) enhanced with the latest biometric technology, including Iris Scanning. Syrians are issued a service card with enhanced security features. This card provides free access to basic social services, i.e. education and health, boosting *de facto* the protection space for Syrian refugees.

With many families having passed a third winter displaced in Jordan, UNHCR has witnessed a steady rise in returns. At present the daily rate of return is **100-150** persons, drawn from refugee families in urban areas, and from within the Camp itself. The principal drivers for return concern reunion with family members who remained in Syria, increasing vulnerability, a lack of livelihood opportunities, and a desire to continue education. UNHCR provides protection counselling to families wishing to return to Syria at the Returns Areas.

## ESSENTIAL SERVICES

Za'atari provides daily support to Syrian refugees, including: core-relief items and shelter to every family (some **24,000** caravans have been installed), an average of **35** liters of water per person, **2,100** calories per day, plus complementary food; education and health care. Expenditure per refugee, per year, is **USD 1,900**. Refugees receive **20 JD** every month via debit cards which they can use to buy food from WFP's **2** supermarkets operated by Safeway and Tazweed inside the camp, while around **17.8 Metric Tons** of bread is distributed daily.

Three schools are operating in the camp, all on a double shift basis, with girls studying in the mornings, and boys in the afternoon. **15,500** of an estimated **28,000** school age children are currently enrolled. **13%** of children in Za'atari are engaged in child labour. There are a total of **27** centres in camp where UNICEF partners provide psychosocial support services, support child protection case management, and offer recreational activities for children, in addition to **7** playgrounds and sports courts.

**2 field** hospitals are operating in the Camp, with **55** beds. There are **9** primary health care centres, **1** delivery unit, with **120** community health volunteers. The focus of service provision concerns communicable diseases including diarrhea, respiratory tract infections as well as non-communicable diseases; including hypertension, cancer and diabetes, in line with wider trends in the Middle East. Addition challenges concerns long term care needed for war wounded, as well as increasing the coverage of the routine immunization for children.

## FROM EMERGENCY ASSISTANCE TO EARLY RECOVERY

### Economy

- There are an estimated **2,500** refugee shops generating an estimate of **10 million JD** per month. The Ministry of Trade and Commerce envisages a gradual legalization of shops within the camp, which will allow for increased regularization, including the integration of environmental and health standards. **60%** of the refugee population earns some form of income within the camp.

### Water

- 3** boreholes have been constructed in the camp (2 currently operational, the 3<sup>rd</sup> coming online in April), providing **2.2M litres** of water per day, in addition to **1.6M litres** coming from outside the camp (when the third borehole is operational, all water will be provided from within the camp). An integrated piped water supply system to the household level is currently under development and will be fully operational in the first quarter of 2016. At present, water distribution takes place via a network of some **65** trucks delivering water within the camp's districts, and streets.

### Sewage and Solid Waste

- Ensuring the safe disposal of wastewater is an environmental challenge. To address this, a waste water treatment plant was constructed which treats much of the wastewater, collected and transported using a fleet of sewerage trucks. To further reduce the environmental impact, and reduce costs, an interim wastewater collection system is being established to safely collect the wastewater from each shelter, with subsequent phases connecting the tanks to the network through a piped sewage system connected to the wastewater treatment plant. **750 m<sup>3</sup>** of solid waste is collected every day and transferred to external garbage facilities. Recycling projects involving refugees are ongoing to reduce and re-use solid waste.

### Electricity and Network Connectivity

- Following the regularization of the electrical supply within the older western section of the camp (districts 1, 2 & 12) electrical connectivity has been expanded across the camp to cover all **12** districts at minimal cost; with the transition to renewable energy planned. A further goal remains the provision of viable internet connectivity, important for the extension of higher education and other web-based services.

### Targeting vulnerability

- To ensure that assistance is provided to those most in needs, humanitarian actors in Zaatari are transitioning towards a unified approach to target NFI and ultimately cash assistance to vulnerable groups within the Camp's population. This will include a substantive research to assess the scope of the social safety net structure provided to the Camp's population, while providing a greater understanding of the camp population's social networks.

## PRESENCE IN THE CAMP

- ACTED, Bab Al Amond, CBM, FCA, Quest Scope, Handicap International, ICRC, IMC, IOM, IRC, JHAS, IRD, JEN, JHAS, KSA, LWF, MDM, Mercy Corps, Nour Hussein Foundation, NRC, Oxfam, Qatari Red Crescent, Relief International, Royal Police and Gendarmerie, SC International, SC Jordan, SRAD, UNWOMEN, UNFPA, UNHCR, UNICEF, WFP, WVI.



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