In Zaatar camp, UNHCR, in collaboration with a wide range of implementing partners, coordinates the distribution of winter Non-Food Items (NFIs) and shelter support. To guide the 2015/2016 winter assistance programmes, REACH has supported UNHCR to assess the key winter NFI and shelter needs of refugees living in the camp. Information about primary NFI needs - particularly access to functioning heaters and children’s clothing needs, in addition to shelter suitability for winter and capacity to conduct shelter improvements - has been gathered from families across the camp. Assessment findings will guide the winterisation assistance programs of UNHCR and implementing partners to better meet the primary winter needs of refugees.

**Possession of Heaters**

The proportion of families by reported number of heaters:
- 50% 1 heater
- 48% No heater
- 2% 2 heaters

**Type of Heater**

The proportion of families owning heaters by reported type of primary heater:
- 89% 12.5 litre gas cylinder
- 10% Other size gas cylinder
- 1% Electric

*To date, only 12.5 litre gas cylinders have been distributed in the camp; however, Key Informant interviews conducted for the August 2015 Joint Post Distribution Monitoring indicated that some families exchange these for smaller gas cylinders.

**Adequacy of Children's Clothing**

The proportion of families with children, by reported level of adequacy of their children’s current clothing for the 2015/2016 winter:
- 10% Very inadequate
- 67% Inadequate
- 15% Somewhat adequate
- 8% Adequate

*Children were defined as persons of 0-17 years. There was no correlation between the number of children in the family and rated level of adequacy.

**Total Camp Population: 79,284***

**Methodology**

A sample of 400 respondents was selected using random GPS sampling technology. Therefore, the results can be generalised at the camp level with a 95% confidence level and a 5% margin of error. All respondents were above the age of 18 and reported on the winter needs of their families. Questions were asked at the family level, since distributions are made according to the case ID information of each family. In the camp, a case is defined as a nuclear family of one or two generations.

**Functioning Heaters**

The proportion of families owning heaters reporting a functioning primary heater:
- 49% Yes, heater functions
- 46% No, heater does not function
- 5% Don’t know

**Gas Heaters**

The proportion of families owning gas heaters reporting possession of a gas cylinder for their heater:
- 58% Yes, has a gas cylinder
- 42% No gas cylinder

*The most recent camp-wide gas voucher distribution was in September 2015 and the next camp-wide gas voucher distribution is scheduled for November 2015.

**Reason for Primary NFI Need**

The proportion of families by reported reason for primary needs for winter 2015/2016:

- Heaters
  - None: 58%
  - Not Enough: 18%
  - Bad Quality: 24%

- Gas Cylinders
  - None: 44%
  - Not Enough: 53%
  - Bad Quality: 3%

- Blankets
  - None: 3%
  - Not Enough: 23%

**Children’s Clothing Needs**

The proportion of families with very inadequate or inadequate children’s clothing, by reported top three priority children’s clothing needs:
- Jackets: 95%
- Trousers: 83%
- Shoes: 60%
- Shirts: 34%

*This question was only asked to respondents who reported their family’s children’s clothing to be very inadequate or inadequate for winter 2015/2016.