JORDAN
FIELD OFFICE IRBID
April 2016

HIGHLIGHTS

30%  

Percentage of all urban 
refugees registered with 
UNHCR in Jordan living in 
Irbid AoR

US$ 1,718,926  

was distributed in March in 
monthly financial assistance 
to 42,928 refugees (28% of 
Irbid AOR’s population) in 
Irbid AoR during the month 
of March. This cash is 
distributed via iris scan 
directly from ATMs and 
allows refugees to pay for 
their basic needs.

1,618  

Inquiries answered at Help 
Desks at Irbid Registration 
Center, Ramtha, Jerash, 
and Ajloun, allowing 
refugees access to 
counseling on protection, 
community services, health, 
and monthly financial 
assistance issues.

95,342  

Number of registered 
Syrian refugees in Irbid AOR 
who completed urban 
verification and obtained 
MOI service cards (between 
August 2015 and 31 March 
2016). The MOI card 
ensures access to key 
services, including health 
and education.

Population of concern  
(As of 16 March 2016)

<table>
<thead>
<tr>
<th>Governorate</th>
<th>Total PoCs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Irbid</td>
<td>136,796</td>
</tr>
<tr>
<td>(Includes Camps)</td>
<td></td>
</tr>
<tr>
<td>King Abdallah Park</td>
<td>637</td>
</tr>
<tr>
<td>Cyber City</td>
<td>270</td>
</tr>
<tr>
<td>Jerash</td>
<td>10,001</td>
</tr>
<tr>
<td>Ajloun</td>
<td>8,533</td>
</tr>
<tr>
<td>Total</td>
<td>155,330</td>
</tr>
</tbody>
</table>

UNHCR Presence

Staff:

50 national staff (30 UNHCR, 20 UNOPS)
3 international staff

Outreach channels:

1 Registration Centre and Help Desk in Irbid, 3 Mobile Help Desks in Ramtha, Ajloun, and Jerash, 4 Community Support Committees

Place of Origin:

<table>
<thead>
<tr>
<th>Place of Origin</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Damascus</td>
<td>6%</td>
</tr>
<tr>
<td>Rural Damascus</td>
<td>5%</td>
</tr>
<tr>
<td>Homs</td>
<td>5%</td>
</tr>
<tr>
<td>Daraa</td>
<td>77%</td>
</tr>
<tr>
<td>Others</td>
<td>1%</td>
</tr>
<tr>
<td>Idlib</td>
<td>1%</td>
</tr>
<tr>
<td>Aleppo</td>
<td>3%</td>
</tr>
<tr>
<td>Hama</td>
<td>2%</td>
</tr>
</tbody>
</table>

Age/Gender Breakdown for Irbid Registrations:

<table>
<thead>
<tr>
<th>Gender</th>
<th>0-9</th>
<th>10-17</th>
<th>18-29</th>
<th>30-49</th>
<th>50+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>12864</td>
<td>8066</td>
<td>10386</td>
<td>3128</td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td>18151</td>
<td>13594</td>
<td>8131</td>
<td>7599</td>
<td>2149</td>
</tr>
</tbody>
</table>
MAKING ACTIVITIES

Protection and Registration

- At UNHCR’s Irbid Registration Centre asylum seekers and refugees access services like new registration (including new births), renewal of Asylum Seeker Certificates, continuous registration (split, merge, transfer of files), and iris-scan enrollment. UNHCR FO-Irbid provides various protection services to persons of concern to the office: counselling, interviews, referrals, case management, home visits and awareness-raising to address child protection, SGBV, documentation and other protection issues. UNHCR also provides legal aid through its implementing partner Arab Renaissance for Democracy and Development – Legal Aid (ARDD-LA).

Education

- UNHCR runs the Albert Einstein German Academic Refugee Initiative (DAFI) scholarship programme to support persons of concern with higher education in Jordan. In UNHCR FO-Irbid’s AOR, there are currently 16 registered Syrians (4 male and 12 female) receiving the scholarship. They are studying medicine, pharmacy, dentistry, Arabic language, and education at Jordan University or Science and Technology and Yarmouk University, both in Irbid governorate.

Basic Needs

- UNHCR distributes monthly financial assistance to the most vulnerable families living in urban areas, in order to help them meet their basic needs. Eligibility is determined through home visits and the assistance is delivered through ATMs in partnership with Cairo Amman Bank. Refugees access their accounts via iris scan at the ATM, which ensures the identity of the recipient. The amount of the monthly assistance varies from 80 to 155 JD per family, depending on family size. In addition to monthly financial assistance, UNHCR also provides winterization cash assistance and urgent cash assistance to the neediest cases.

Food Security

- Using UNHCR’s registration data and the common UNHCR/WFP Vulnerability Assessment Framework, the World Food Program grants electronic vouchers to sixty-nine percent of refugees residing outside of camps in Jordan. The most vulnerable 33% of urban refugees (210,000) receive 20 JD per person per month, while 36% (228,000) receive 10 JD. In King Abdallah Park and Cyber City Camps in Irbid governorate, all refugees receive 20 JD.

Health

- Refugees registered with UNHCR and with the Ministry of Interior can access Ministry of Health facilities at the uninsured Jordanian rate. UNHCR has equipped public health facilities in Jordan in recognition of the increased pressure faced. In addition, UNHCR provides primary and secondary health care to the most vulnerable refugees and Jordanians through its implementing partner, Jordan Health Aid Society (JHAS). In UNHCR FO-Irbid’s AOR, UNHCR supports two JHAS clinics in Irbid and Ramtha that serve over 4,000 patients monthly. Furthermore, JHAS provides services to malnourished patients regardless of vulnerability.

Community Empowerment

- UNHCR FO-Irbid operates Community Support Committees (CSCs) for Syrian refugees in Irbid, Jerash, and Ajloun, as well as one CSC for non-Syrian refugees in Irbid. The 4 CSCs are composed of a total of 39 male and female refugees and local community members. They promote social cohesion and peaceful coexistence and help UNHCR to reach the most vulnerable members of each community. Their regular activities include awareness sessions on common issues of concern and educational activities.

Camp Coordination and Camp Management

- UNHCR coordinates activities at two camps, King Abdallah Park (KAP) and Cyber City (CC), in cooperation with the Government of Jordan’s Syrian Refugee Affairs Directorate (SRAD). These camps are located near Ramtha, in Irbid governorate, and were established in 2012 before the creation of Zaatar and Azraq camps. UNHCR ensures the delivery of all essential services at these camps, including registration; protection; shelter; food; NFI; health care; education; and water, sanitation, and hygiene.

WORKING WITH PARTNERS

- UNHCR coordinates the activities of humanitarian actors on the ground, in order to increase awareness among partners, minimize duplication in projects, and address gaps more efficiently. In addition to operating partners, UNHCR’s implementing and government partners in Irbid, Jerash, and Ajloun include:
  - Arab Renaissance for Democracy and Development-Legal Aid (ARDD-LA)
  - International Relief and Development (IRD)
  - International Medical Corps
  - Jordanian Hashemite Fund for Human Development (JOHUD)
  - Jordan Health Aid Society (JHAS)
  - Noor Al Hussein Foundation (NHF)
  - Syrian Refugee Affairs Directorate of the Ministry of Interior
  - Ministry of Planning and International Cooperation

For further information:
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