MINUTES

Reproductive Health working Group Meeting

24th, December, 2013

(11:00-14:00)

Chaired by: UNFPA-Jordan

Agenda

Topic	Time
Welcoming	5- minutes
Follow up on last meeting minutes	10
	minutes
Update from RH working group members	30 Minutes
RH mapping	15minutes
Beneficiary satisfaction survey at Za`atri	15 minutes
TORs of RH group	10
	minutes
AOB	10
	minutes

Attendance:

Aman association : Samira Smirat Aman association : Nuha Al Majali

IMC: Lina Hamidi IRC:Fikru Lamu

MoH:Dr.Eiman Shehadaeh MoH:Dr.Hanan Al Najami UNFPA : Maysa Al-Khateeb

Follow up on last meeting minutes:

- IRC shared the group the list of RH and PHC services provided at IRC Mafraq and Ramtha clinics, Aman coordinated with IRC to provide services to it's patients when needed.
- RH map adjusted by partners, still PHC centers who provide RH services need to provide their input.
- Co-chairing and adoption criteria for RH group shared with INGOs leadership to spread the invitation

Update from RH working group members

Aman: RH services provided through three static clinics in Amman and two mobile units one in Southern governorate and the other in the middle area of Jordan valley, Aman association noticed increasing demand on services at the south and Jordan valley. In Al Hashmi there is a high demands and many organizations are willing to provide services there. Infectious diseases and hygienic issues are main concerns in Jordan valley.

IMC: IMC did assessment to 30 areas using survey and focus group, they will deploy two mobile units (Thnaibeh/Ramtha), the other clinic is in Zobia (Mazar Shamali) services will be provided for chronic, acute diseases and RH services, for each area IMC will go twice/month, for MMU IMC expect to serve 100 patient/day, IMC also cover Zarka static clinic for RH services.

Action point: IMC will do RH map update and schedule for MMU

IRC: RH services (ANC,PNC and FP)provided through two units one in Mafraq and the other in Ramtha, IRC do also capacity building for both NGOs and governmental health workers for MISP, 5 participants from governments attended the last training, the trainer is American from IRC office, another native Arabic speaker from Sudan also providing the training. RH officer from IRC keep coordinating with MoH and IRC is looking for more cooperation and coordination with MoH.

Action point: The group recommended coordinating all kinds of trainings between national and international organizations / UNFPA identified the need to strengthening MoH RH protocols implementation in the field among different partners, a proposed plan shared with WHO and MoH to cover the gap, UNFPA will keep the group updated and the training will cover both MoH employees and other NGOs

UNFPA: in partnership with JHAS a new clinic opened in Za`trai district 8, a new doctor joined the team at district 5 clinic, a delivery clinic opened in district 3.

RH mapping

Thanks for all partners who participated in updating the map, organizations that provide RH awareness only services need to be added to the map under special column.

Action point: PHC centers who provide RH services need to provide their input. The map will be shared for organizations update which will be provided on monthly basis

Beneficiary satisfaction survey at Za'atri

UNFPA shared the result of patient satisfaction survey with the group, the survey done between October 21st and November 6th:

Conclusion: across sectional survey survey was carried out in order to identify: Awareness methodology of the available reproductive health services. accessibility, general satisfaction, security and Acceptance satisfaction, Satisfaction with health education, satisfaction with decision making, waiting time was the main area of dissatisfaction so To reduce waiting time: A new female gynecologist joined UNFPA/JHAS at district 5, so two full time doctors will be available during the day to provide regular RH care, to Increase scope of services to meet women needs: Fixed vaccination points will be available for women so they can access T.T vaccination services during pregnancy as well as there will be a better chance of identifying women needs post partum and less missed opportunities for FP. New Delivery fixed point added to District 3 clinics, for Capacity building: UNFPA/JHAS medical staff joined the CCASS training for 5 days to emphasize responding to clients needs in case of sexual violence as well as to emphasize the importance of beneficiaries' privacy and rights.

Action point: the group recommended to conduct the survey regularly, to categories the answers of some questions and to conduct FOCUS groups discussions to support the same purposes of the survey.

TORs of RH group

General draft frame for ToRs shared with the group for their input.

Action point: The draft will be shared through email for further feedback.

AOB:

TWO announcements:

1. The group invited to provide input for CEDAW`S 6^{th} report, the group welcomed meeting Ms.Manal Haddadin to provide their input Action point: meeting will be stetted up on Tuesday 31^{st} of December at 12:00 pm, Maysa will confirm for the group

