Syria Refugee Response Plan
Field Report

NAME: ----
Agency/NGO: UNHCR

TRAVELLING FROM–TO and DATE:
Amman to Mafraq governorate
8th May 2012

PURPOSE OF TRAVEL:
Serve refugees at UNHCR help desk and counseling

ACTUAL RESULTS/CONSTRAINTS:
(by sector)

- Registration appointments were given to 137 families \ 414 individual as follow:
  - Appointments were given to 118 Syrian cases \ 362 individual on 22 May 2012
  - Appointments were given to 19 Syrian cases \ 52 individual on 23 May 2012

- 70 Syrian families entered Jordan illegally, while 67 entered legally

- 12 breadwinners approached the help desk to get information about UNHCR services.

BRIEF DESCRIPTION OF PERSONS MET/PLACES VISITED/CHANGE FROM PREVIOUS VISIT
(ACTIVITIES IMPLEMENTED/CONDITION OF SYRIAN/HOST COMMUNITIES):

Numbers of Syrian families are increasing in Mafraq, many of them approach the help desk to get a registration appointment. They all ask about CA. However, they barely know about our services.

RECOMMENDATIONS/ACTION POINTS:

- Referrals were made to related units
- Documents were handed over to recipients in the office
- Email were sent regarding home registration and follow ups
- Refugees were counselled at the help desk.
- Progress updated.

DATE AND SIGNATURE OF TRAVELLER:

08 May 2012
Please send to Aoife McDonnell at mcdonnel@unhcr.org
UNHCR JORDAN/Ref/256