

**08000 0025**



**561 calls**



**100%**

Received from **544** refugees from Nagorno-Karabakh

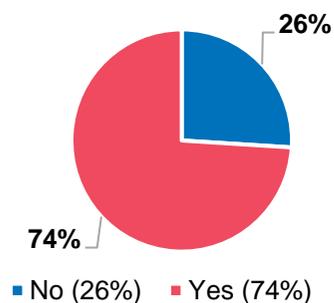
Of received calls were **request for assistance**

During the second week of October (October 8 to 14), UNHCR Armenia Hotline received 561 calls from 522 refugees displaced from Nagorno Karabakh. 80% of the calls were received from refugees residing in Yerevan, Kotayk, Ararat and Armavir provinces. Except for one call requesting information, all calls were requesting for assistance. 76% of callers were female and 24% were men. 74% of callers reported having vulnerability in their household.

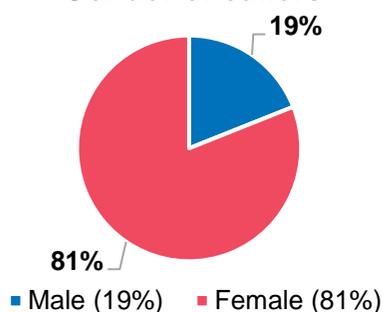
Among 74% households who reported vulnerability, 54% reported having elderly at risk, 23% person with disability, 9% of households were multi-children households (with four or more children), 8% were single-parent households with one or more children, 5% had a family member with serious medical condition and 1% had a pregnant or lactating women in the family.

Among most reported needs\* (multiple-choice), food was reported by 41%, accommodation by 38%, core relief items/hygiene kits by 21%, bedding sets by 18%, clothing by 14%, household items by 13%.

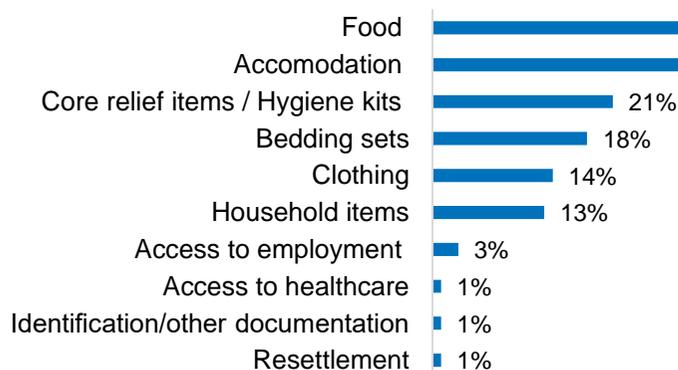
### Vulnerability among callers



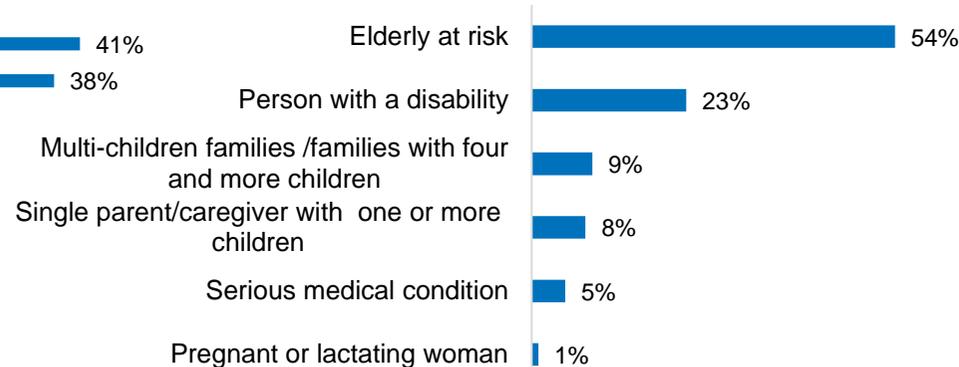
### Gender of callers



### Reported need (multiple-choice)



### Among those with vulnerabilities



### Regional segregation of callers

