Site Monitoring

Since 24 February 2022 until 31st of July 2023, more than 5.8 million refugees have fled Ukraine, with 3,718,957 refugees crossing directly from Ukraine into Romania, around 94,866 of whom have remained in the country. To respond to the immediate needs of refugees, including accommodation, the Romanian Government together with the civil society and local authorities, have established more than 1,000 Collective centres across the country. As of 16th of July, these centres had a reported capacity to host 46,712 refugees and a great part of them have been opened for around 16 months.

To monitor the situation and identify the potential needs of these centres, the Romanian Department for Emergency Situations (DSU) together with UNHCR, the UN Refugee Agency, designed, implemented and updated a Site Monitoring survey following the two rounds of assessment that took place in 2022. This factsheet presents the aggregated findings of this survey. The information presented here should be considered indicative of the sites monitored at the moment of the data collection.

Methodology

The data collection methodology entailed a self-administered survey that the collective site managers filled in. The survey was disseminated via SMS and e-mail to approximately 900 sites that were registered with DSU and appeared active as a collective centre out of which a number of 147 responded.

The sampling methodology considered the number of available places and population residing in each location and participation was voluntary.

The map on the right presents the geographical dispersion of the collective sites that have responded to the monitoring exercise.

Collective sites profiles

<table>
<thead>
<tr>
<th>Type of building</th>
<th>Sites monitored</th>
<th>Total Capacity</th>
<th>Average # of people per month</th>
<th>Occupancy</th>
<th>Vancancy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotel/guesthouse</td>
<td>147</td>
<td>11,926</td>
<td>36.51</td>
<td>4,779</td>
<td>4,772</td>
</tr>
<tr>
<td>Other/Others</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residential building</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dormitory</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Education unit</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sports facility</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Community center</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Religious building</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Office building</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Restrictions to accommodate certain persons**

- 23% No
- 77% Yes

Contact: rombulm@unhcr.org | Source: UNHCR / DSU Data collection
Aside from the questions to monitor the profiles in the sites, the monitoring exercise also looked at the facilities, services and needs of the collective centres. The following sections present aggregated data collected from the 147 sites monitored with information on WASH (water, sanitation and hygiene), access to health services, needs and access to food items and non-food items, as well as protection and communication for and with the communities.

### WASH (Water, Sanitation Hygiene)

- **Private**
  - Toilets: 38.1%
  - Showers: 37.41%

- **Common**
  - Toilets: 61.9%
  - Showers: 62.59%

- **Separated by gender**
  - Toilets: Yes 39%
    - No 61%
  - Showers: Yes 33%
    - No 67%

### Health

- **Are health services available?**
  - Yes 48%
  - Not 52%

- **Presence communicable diseases in the centres**
  - Yes 1
  - Not 146

- **Location of the health services**
  - In the center: 41%
  - In the vicinity of the center: 30%
  - At a greater distance from the center: 29%

### Food Assistance

- **Received food assistance**
  - Yes 35%
  - Not 65%

- **Cooked food**
  - Yes 28%
  - Not 72%

- **Cooking ingredients**
  - Fruits, vegetables: Yes 23%
  - Flour, rice, oil, meat: Yes 22%
  - Dry food ration: Yes 13%
  - Semi-prepared food/Vacuum food: Yes 12%

### NFIs (Non-Food Items)

- **Missing one or more NFIs**
  - Yes 29%
  - Not 71%

- **Among the 26% of the sites that reported they are missing one or more NFIs in their centre the following quantities were recorded:**
  - Blankets: 977
  - Cooking utensils: 901
  - Feminine hygiene items: 714
  - Hygiene items: 939
  - Mattresses: 1131
  - Winter clothes: 883
  - Summer clothes: 1115

### Protection

- **Protection services available on site**
  - Yes 28%
  - Not 72%

- **Observed any risks associated with the behaviour or conduct of humanitarian workers**
  - Yes 100%
  - Not 0%

- **Staff received training on expected standards of conduct**
  - Yes 51%
  - Not 49%

- **Procedures in place in the event of GBV or child at risk incident**
  - Yes 56%
  - Not 44%

- **Staff received specific training in humanitarian support work**
  - Yes 39%
  - Not 61%

### Communication for and with communities

- **Information provision services available**
  - Yes 49%
  - Not 51%

- **Feedback / Suggestions mechanism available**
  - Yes 52%
  - Not 48%

- **Computer/laptop and Printer available**
  - Yes 48%
  - Not 52%

- **Translation/interpretation services available (UKR/RUS - ROU)**
  - Yes 43%
  - Not 57%

- **The management is participating in weekly coordination meetings (DSU or UN Agencies hosts)**
  - Yes 29%
  - Not 71%

- **The centre is liaising with other centres for exchange of information**
  - Yes 60%
  - Not 40%

- **The centre is liaising with other centres for exchange of information**
  - Yes 52%
  - Not 48%

Contact: rombuim@unhcr.org | Source: UNHCR / DSU Data collection