This is the second winter since the Russian Federation’s full-scale invasion of Ukraine. Some 5 million people remain forcibly displaced in Ukraine and millions more who have remained in or returned to war-affected areas need humanitarian assistance and support during the winter months.

Winters in Ukraine are harsh and early interventions are essential to ensure warm, safe, and dignified living conditions for affected people. Homes have been damaged and destroyed by missile, rocket, and artillery attacks. Not all of the damage caused to the energy and heating infrastructure last winter has been repaired and there is a high risk that energy infrastructure will be attacked again this winter. Conditions in many collective sites will be even more precarious in winter temperatures. As the war continues and livelihood opportunities have been lost, people’s resources have been depleted.

The winterization response is UNHCR’s priority over the coming six months. In coordination with the government of Ukraine and contributing to the broader Ukraine Winter Response Plan, UNHCR’s winterization response will target 900,000 vulnerable, displaced and war-affected people between 1 September 2023 and 29 February 2024.

Findings from a monitoring assessment of UNHCR’s winter programme last year indicate that cash assistance is the preferred modality for receiving assistance. Cash assistance allows people to determine their own priorities and to address pressing needs more effectively, including increased costs associated with winter.

1. Cash support for winter energy needs to vulnerable families to meet additional costs during the winter months.
2. Rental support to help vulnerable displaced people to find warm, safe, and dignified accommodation in winter.
3. Insulation of sub-standard houses for improved heat retention and reduced energy needs throughout winter.
4. Distribution and installation of heaters in rural houses targeted by UNHCR’s house repair programme.
5. Winterized non-food items, where cash assistance is not possible or most appropriate, including winter clothes, and generators.
6. Support to collective sites to ensure readiness for winter through small insulation improvements and maintenance to heating and electrical systems.

People living in war-affected areas and regained areas, and particularly those in isolated areas.

Internally displaced people (IDPs) living in collective sites and in sub-standard dwellings.

Prioritization of the vulnerable through proactive identification and application of vulnerability criteria to ensure support targets those who are most in need this winter.
UNHCR will target 450,000 people with cash support for winter energy needs, targeting vulnerable displaced and war-affected populations to cope with the additional costs associated with winter. This number includes approximately 350 refugees and stateless people. The cash assistance consists of UAH 6,660.

UNHCR will target 15,750 people with winterized shelter and housing assistance, including rental market support, insulation of sub-standard housing, and provision of heaters:

- Rental market support: up to 1,350 IDP households who currently live in collective sites will receive cash to cover rent for six to nine months, helping them to move out and into safe, warm, and dignified accommodation.
- “Rapid Thermal Kits”: 3,000 households living in multi-story apartment blocks and houses with poor insulation will receive rapid thermal kits, supporting people to keep their homes warm.
- Heaters: 938 solid fuel heaters will be provided and installed in houses in rural areas to upgrade or replace damaged heating systems and mitigate exposure to potential gas and electricity supply disruptions.

In situations where cash is not feasible or not deemed appropriate, UNHCR and partners will distribute winterized non-food items to help people cope with winter temperatures:

- Winterized NFI kits: 250,000 people will receive NFI kits which include high thermal blankets, quilts, mattresses, bed linen, pillows, sleeping bags, thermos flasks, solar lamps, towels, and a kitchen set.
- Winter clothes: 62,250 people will receive jackets and boots to help them stay warm during the winter.

Generators: as a contingency measure, UNHCR has pre-positioned generators with capacity to support 104,000 people and will distribute in coordination with the authorities.

UNHCR will target 18,000 individuals with collective site care and maintenance activities with a focus on winter across 362 collective sites. Interventions will include small repairs, mould control, insulation, and maintenance of heating and electrical systems.

Rapid Thermal Kits

UNHCR will distribute Rapid Thermal Kits to help people stay warm in their homes this winter. A Rapid Thermal Kit is an extremely cost-efficient, quick to implement, and effective intervention.

They consist of items which are traditionally used by people in Ukraine to improve home insulation: reflective insulation screens, transparent plastic sheet for window repairs, foam draft blocker, and building tape. These items reduce heat lost by homes, making homes easier and cheaper to keep warm, also bringing positive environmental impacts.