



<b>Time &amp; Location</b>	19 January 2023, 10:00-11:00 am, hybrid ( <a href="#">online</a> and Przemyslowa 30, Warsaw)
<b>Chaired by:</b>	Irina Isomova, UNHCR
<b>Participants:</b>	UNHCR, CDAC Network, Talk to Loop, DRC, Mercy Corps, Plan International, UNICEF, IOM, CARITAS, CARE, Clear Global, IMC, WHO, SGDD ASAM
<b>Minutes prepared by:</b>	Karolina Fabirkiewicz, UNHCR Minutes are available at <a href="#">AAPWG Poland - Google Drive</a>
<b>Agenda and discussion points:</b>	<p><b>Agenda:</b></p> <ul style="list-style-type: none"><li>• General updates from Partners</li><li>• AAP WG Action Plan</li><li>• Findings from the 3rd Snapshot Report by CDAC</li><li>• AOB</li></ul> <p><b>General updates from Partners:</b></p> <p><b>UNHCR:</b></p> <ul style="list-style-type: none"><li>• Between November and January, UNHCR conducted Participatory Assessment in several locations across Poland. Initial analysis of the Focus Group Discussions shall be ready by the next AAP WG meeting.</li><li>• UNHCR has recently joined the Regional Contact Center. As a result, our phone number changed from +48 22 62 869 30 to a toll-free number 800 012 948 (Mon-Fri, 8:30-16:30). Most of the calls remain to be cash program related.</li></ul> <p><b>UNICEF:</b></p> <ul style="list-style-type: none"><li>• UNICEF recently started working with municipalities on CFM to gather feedback on Spilno Hubs, Blue Dots and other activities. UNICEF was invited to present the results of the assessment in the next AAP WG meeting.</li></ul> <p><b>PLAN International:</b></p> <ul style="list-style-type: none"><li>• Planning to conduct a workshop on child and disability friendly CFM to receive advice from organizations in Poland and showcase their work.</li><li>• Child-friendly Mechanism Toolkit developed by Plan can be presented in the next AAP WG meeting.</li></ul> <p><b>WHO:</b></p> <ul style="list-style-type: none"><li>• Conducted a survey on health-related needs of refugees from Ukraine last year (August-September). WHO is also running a hotline for Ukrainian patients on health services.</li><li>• Recently started conducting informant interviews with health professionals in Poland who have provided health services to refugees from Ukraine in the past 6 months.</li><li>• WHO is also planning to conduct a survey on disabilities and needs among Ukrainian population in the coming months.</li></ul> <p><b>AAP WG Action Plan:</b></p> <ul style="list-style-type: none"><li>• AAP WG leads will be reaching out to Partners to hear about their suggestions for the Action Plan and activities that they would like to lead on in 2023.</li><li>• CDAC Network expressed interest in supporting with developing the Action Plan.</li></ul> <p><b>Findings from the 3rd Snapshot Report by CDAC Network:</b></p>



- CDAC's work focuses on CCEA. Its network includes IOM, UNHCR, IRC, WHO, Clear Global and others.
- Snapshot Report covers the whole region involved in the Ukrainian response (6 countries).
- Key recommendations:
  - a) Outreach on communication and information is needed. It is not enough to spend the effort to create information without also putting equal thought into making sure it is distributed in effective, multichannel way.
  - b) CFMs need to have practical ways of communicating findings widely to all affected people and not just those who take part.
  - c) Local communities together with affected people are now part of the community engagement landscape. Their information needs must be addressed to reduce misunderstanding and concerns.
  - d) An open space for discussion and sharing knowledge is needed, ideally including local languages other than English.
- Full Snapshot Report will be available in the coming week. The next report is planned for March and any organization who wishes to contribute is kindly asked to contact CDAC.

**Action points:**

- UNHCR will be reaching out to Partners to discuss AAP WG Action Plan.
- UNICEF and Plan International will consider presenting their updates in the next AAP WG meeting.
- CDAC will share the presentation on the 3<sup>rd</sup> Snapshot Report with AAP WG members.