Refugee Coordination Forum

Chisinau, August 10
Agenda

15h00 - 15h05: Welcoming (Ms. Francesca Bonelli, UNHCR Representative)
15h00 - 15h15: Refugee Response Plan Updated - Mid Year Figures (IAC TEAM)
15h15 - 15h45: Temporary Protection Updates (RCF Sector Leads)
15h45 - 16h15: Plenary Discussion on Temporary Protection
16h15 to 16h30: Update - RAC Consolidation Process (Basic Needs and Protection WG)
16h30 - 16h45: Plenary Discussion on RAC Consolidation Process
16h45 - 16h55: Update on the 2023 Winterization Planning (IAC Team)
16h55 - 17h00: Wrap-up
2023 Refugee Response Plan
Quarter 2 - Overview

FUNDING

<table>
<thead>
<tr>
<th>Category</th>
<th>Required</th>
<th>Received</th>
<th>Progress</th>
</tr>
</thead>
<tbody>
<tr>
<td>BASIC NEEDS (includes In-kind, Shelter, WASH, Food Security, Multi-purpose Cash)</td>
<td>$82.13M</td>
<td>$82.13M</td>
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</tr>
<tr>
<td>EDUCATION</td>
<td>$15.72M</td>
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<tr>
<td>PROTECTION (Including GBV &amp; CP)</td>
<td>$37.09M</td>
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<td></td>
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<tr>
<td>HEALTH &amp; NUTRITION (includes MHPSS)</td>
<td>$16.98M</td>
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<td></td>
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<tr>
<td>LIVELIHOOD &amp; SOCIO-ECONOMIC INCLUSION</td>
<td>$3.99M</td>
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</tr>
<tr>
<td>LOGISTICS, TELECOMS &amp; OPERATIONAL SUPPORT</td>
<td>$1.93M</td>
<td></td>
<td></td>
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<tr>
<td>NOT YET ALLOCATED</td>
<td>$2.44M</td>
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</tbody>
</table>

75 Reporting agencies
200k People targeted
117k People reached

Regional indicator | Achievement | Target | Progress |
<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td># of individuals who received support in livelihoods and socio-economic inclusion services</td>
<td>1,892</td>
<td>66,379</td>
<td>3%</td>
</tr>
<tr>
<td># of individuals who have been supported in accessing protection services</td>
<td>39,756</td>
<td>163,190</td>
<td>24%</td>
</tr>
<tr>
<td># of children provided with child protection and related services</td>
<td>26,017</td>
<td>75,300</td>
<td>35%</td>
</tr>
<tr>
<td># of participants trained on child protection and children's rights</td>
<td>431</td>
<td>1,570</td>
<td>27%</td>
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<tr>
<td># of GBV Referral Pathways Established and Functional</td>
<td>6</td>
<td>6</td>
<td>100%</td>
</tr>
<tr>
<td># of persons reached through community outreach and prevention activities on GBV</td>
<td>3,763</td>
<td>174,220</td>
<td>2%</td>
</tr>
<tr>
<td># of PSEA network members and partner personnel trained on SEA risk mitigation, prevention and response</td>
<td>863</td>
<td>2,321</td>
<td>37%</td>
</tr>
<tr>
<td># of individuals who received assistance for basic needs</td>
<td>88,304</td>
<td>120,000</td>
<td>74%</td>
</tr>
<tr>
<td># of children enrolled in formal education in host countries</td>
<td>1,862</td>
<td>46,636</td>
<td>4%</td>
</tr>
<tr>
<td># of children participating in non-formal education programmes in the host countries</td>
<td>11,242</td>
<td>10,000</td>
<td>112%</td>
</tr>
<tr>
<td># of consultations provided for mental health and psychosocial support</td>
<td>8,300</td>
<td>45,914</td>
<td>18%</td>
</tr>
<tr>
<td># of people supported in accessing health care services</td>
<td>7,398</td>
<td>59,600</td>
<td>12%</td>
</tr>
<tr>
<td># people trained to provide health services to refugees and host populations</td>
<td>2,986</td>
<td>8,720</td>
<td>34%</td>
</tr>
<tr>
<td># of individuals who received cash assistance</td>
<td>118,004</td>
<td>207,060</td>
<td>57%</td>
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</tbody>
</table>

* as reported in the Refugee Funding Tracker. The actual funding level is higher, but currently is not reflected.
Cash Assistance (Updates)

- Partners continues cash assistance programmes targeting refugees and host families.
- **Cash for Refugees:** Around 52,000 refugee individuals currently benefit from regular multi-purpose cash assistance.
- **Cash for Host Families:** More than 5,700 Moldovan families hosting refugees are currently being supported with cash assistance.
- **Total Amount Distributed (2023):** USD 55.3 million
- **Winterization Plans:** Additional winter support to refugees to alleviate the financial burdens related to increasing sessional needs.
Temporary Protection
Temporary Protection

Figures (as of 08.08)

109k Ukrainian refugees staying in Moldova

- Male: 41%
- Female: 59%
- Children: 46%
- Adults: 54%

50.6k active refugees currently enrolled in UNHCR cash programme

10,747 Ukrainian refugees received temporary protection

1,148 Ukrainian refugees registered in the asylum system

6,990 Ukrainians received residence permits

Sources: Border Police; IGM; UNHCR Moldova
Survey on Temporary Protection Intentions and Experiences

Dashboard available via the [link](#)

549 surveys collected during 15.05 - 8.08

In collaboration with

[Logos of collaborating organizations]
Survey on Temporary Protection

Intentions and Experiences

If applied, what is the status of your application?

- Received Card: 37.55%
- Only applied online: 60.92%
- Applied: 0.53%

If no, are you planning to apply?

- Yes: 75.83%
- No: 24.17%

If you are planning to apply, why have you not applied for temporary protection yet?

- I do not have proof of residency: 35.61%
- I have not decided whether or not to apply: 19.11%
- I am not sure how to apply for temporary protection: 10.90%
- I do not have enough information about the application: 9.89%
- I could not complete the online application: 8.59%
- I do not have the required identity documentation: 5.81%
- I do not have proof of family relationships: 5.05%
- Accessibility issues: 5.05%

If you are not planning to apply, could you please indicate reasons?

- I am not planning to stay in this country: 24.73%
- Waiting to see if the situation in Ukraine improves: 22.22%
- I have applied for or received a different type of protection: 13.93%
- I do not see any benefit of applying or I am not interested: 13.15%
- I do not have family or waiting for family to arrive: 10.95%
- I have no particular reason: 7.68%
- Do not know how to apply: 3.76%
- I do not have proof of family relationships: 3.76%
- I face difficulties in walking and cannot reach the authorities: 3.76%
- I lack identity documents for myself or for family: 1.88%
- I lack proof of residency: 1.88%
Temporary Protection

Updates

- **13 August deadline** for refugees who entered Moldova between 24 Feb 2022 and 15 May 2023 to legalize status.
- **Info Campaign** - digital cards and videos circulated through on-line platforms. 39,000 printed materials distributed; materials being developed to target specific populations and on rights associated with TP.
- Meetings of Commission on Coordination of Activities in the Field of Migration and Asylum - Cahul (22 May), Chisinau (5 June), Balti (13 July).
- Outreach through Local Refugee Coordination Forums, including in Transnistrian region
- As of 20 July, **98 people registered for TP** by IGM Mobile Units
Temporary Protection Registration

CHALLENGES
- Information - rumours and lack of awareness
- Proof of residence
- Concerns about 45 day limit on travel abroad
- Transnistrian region
- Deployment of IGM mobile units
- Technical issues with registration process
- Uncertainty about falling out of status (fines, ability to re-enter Moldova)

ONGOING ACTIONS
- Information Campaign
- Rumour tracking
- Partner counseling and pre-enrolment support
- Organized pre-enrolment for UASC
- Partner support for PwD, including in TN region
- Improvements to registration software
- TP Enrolment Fairs
- Outreach to Roma community & CSOs in TN

SUPPORT REQUIRED FROM PARTNERS
- Intensified outreach & pre-enrolment support through partner networks

KEY ADVOCACY MESSAGES
- Review proof of residence requirements
- Ensure access to TP for PwSN & those in TN

10,747 PEOPLE REGISTERED FOR TP (as of 7 August 2023)
**Temporary Protection**

**Protection**

**CHALLENGES**
- Refugees falling out of legal status, without access to services.
- Ability to re-enter Moldova if out of status.
- Ensuring access to social assistance for families with children with TP.
- Asylum capacity and eligibility (if not TP).
- TP renewal in March 2024 and post-TP as of March 2025.

**ONGOING ACTIONS**
- Outreach and counseling on consequences of falling out of legal status.
- Monitoring of protection situation.
- UNICEF support to MLSP on social assistance for families with children.
- Ongoing discussions with IGM/MIA.
- Monitoring of asylum system.

**SUPPORT REQUIRED FROM PARTNERS**
- Outreach and counseling.
- Social assistance support (UNICEF).

**KEY ADVOCACY MESSAGES**
- Facilitate re-entry to Moldova for those out of status.
- Make TP renewal process as easy as possible.
Temporary Protection
Child Protection

**CHALLENGES**
- There is no clarity on the process for UASC living in the Transnistrian region to register for TP.
- Some UASC on the right bank may not have clear information on the registration procedures for TP.
- Protection risks increased if children do not have access to services.

**ONGOING ACTIONS**
- Partners are supporting with individual phone calls to families of UASC, and referring them to legal assistance if needed.
- Partners have provided transportation to UASC and their caregivers to IGM offices.
- Partners are trying to find solutions to individual cases in Transnistria on a case by case basis.

**SUPPORT REQUIRED FROM PARTNERS**
Continue to inform caregivers of UASC of the process to register for TP, and advocate for the importance of all children having a legal status.

**KEY ADVOCACY MESSAGES**
All children have a right to access services, regardless of their legal status.
All children need a legal status in Moldova. There are many partners available to support with this!

3,552 REFUGEE CHILDREN REGISTERED FOR TP
### CHALLENGES

Lack of clarity on educational access for children without TP

Schools report lacking guidance on how to enroll Ukrainian children.

There is no system currently in place to track children who report to be studying online.

### ONGOING ACTIONS

UNICEF, together with MER, launched a Back to School Campaign.

Tech labs are in the process of being set up in around 70 schools across different regions, to allow children to follow their online Ukrainian lessons in a school based setting, facilitating eventually tracking children continuing their education online and potential future formal enrollment in Moldovan schools.

MER stated that a Government Order will be forthcoming to address the enrollment procedures for Ukrainian children in Moldovan schools, followed by information sessions for local Directorates of Education and school principals.

### SUPPORT REQUIRED FROM PARTNERS

Focus activities in school based setting, focus activities of community learning spaces to after school support, catch-up classes, tutoring, Romanian language support; continue supporting with community/level household advocacy with families on the benefits of in person education.

### KEY ADVOCACY MESSAGES

All children have a right to education, regardless of their legal status.

Urgent clarity is needed from MER for caregivers and schools on the procedures to enroll children with and without TP.

**# OF CHILDREN ENROLLED formally IN SCHOOLS:** 1819 (preschool, primary, and secondary)
## Temporary Protection Health

### Challenges
- **Unclarities** on health entitlements under TP among both refugees and healthcare providers
- **Lack of public funding** to cover the health benefits under existing TP
- **Limited package of health services** covered under the current TP
- **Suboptimal procedural mechanisms** preventing coverage of extra (non-TP) services by international partners

### Ongoing Actions
- **Review of access** to essential health services and development of recommendations/case studies based on WHO UHC/H3 compendium for authorities through MoH Working Group on TP Health Services.
- **Policy Dialogue** with NHIC and MoH for costing exercise and modification of financing strategies.
- **Awareness campaign** for refugees on health benefit package under TP.
- **Information campaign** for healthcare providers on TP financing mechanisms.

### Support Required from Partners
- **Funding** to cover the public funding gaps (att. non-TP services).
- **Continuous engagement** with Health WG.

### Key Advocacy Messages
- Review of implementation of health benefits for TP holders is required.
- Need to establish Sustainable Financial and policy mechanisms covering health services provided to TP holders.
Temporary Protection
Livelihoods

# OF REFUGEES FORMALLY EMPLOYED: 1,139 (ANOFM)

CHALLENGES
- TP or other form of legal status determines the right to work;
- Low number of refugees hired formally - potential high numbers working informally;
- Many refugees still relying on humanitarian assistance and/or savings.
- Limited Gov. employment support for refugees (focused on information sharing).
- Limited or unsuitable job opportunities; low salaries; limited access to childcare services; and other barriers.
- Uncertainty about the situation in Ukraine and indecision about the duration of stay in Moldova.

ONGOING ACTIONS
- LIWG support with job identification, job matching, job counselling - including TP information.
- Vocational training, skill development, Romanian language classes, micro-grants for self-employment etc.
- Support to local businesses to create new jobs.
- Preparations for socio-economic assessment incl. identification of refugees’ skill profiles - to support inclusion of refugees on the labour market.

SUPPORT REQUIRED FROM PARTNERS
- Financial support for inclusion of refugees as beneficiaries of Gov employment support measures.
- Continued support for LIWG activities. Longer-term support for local economic development.

KEY ADVOCACY MESSAGES
- TP is the quickest way to obtain the right to work.
- Formal employment protects refugees from exploitation and abuse. Sustainable livelihoods and self-reliance contribute to social cohesion.
Plenary Discussion
RAC CONSOLIDATION STRATEGY
RAC Consolidation Process

MLSP approval on RAC closure

Notification of closure

Information dissemination

Protection Monitoring
Special attention and support to most vulnerable groups

Provision of alternative accommodation solutions
Rental assistance program

Decommissioning of RACs
Restoration and cleaning of RACs to go back to its original function.

Coordination and monitoring

Livelihood approaches and durable accommodation solutions
Work in parallel with livelihood and income generation programs
# RAC Consolidation Process

## Group A

<table>
<thead>
<tr>
<th>RAC ID</th>
<th>Raion</th>
<th>Address</th>
<th>Capacity</th>
<th>People hosted (29 May 2023)</th>
<th>Timeframe</th>
<th>Notification of closure</th>
<th>Decommission of RACs by</th>
<th>Rental assistance partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>68</td>
<td>Chișinău</td>
<td>str. Întreprinderea de Stat Hotelul ZAREA</td>
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<td>58</td>
<td>Short term</td>
<td>Jul-23</td>
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<tr>
<td>160</td>
<td>Orhei</td>
<td>s. Butucani Institutia publica Rezervația cultural - Naturala orheiul veci</td>
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## Group B

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<th>Decommission of RACs by</th>
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<tbody>
<tr>
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<tr>
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<td>113</td>
<td>Chișinău</td>
<td>bd. Decembrie 72/2 Centrul Sportiv de Pregătire a Loturilor Naționale a Ministerului Educației și Cercetării</td>
<td>20</td>
<td></td>
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## Group C

<table>
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<tr>
<th>RAC ID</th>
<th>Raion</th>
<th>Address</th>
<th>Capacity</th>
<th>People hosted (29 May 2023)</th>
<th>Timeframe</th>
<th>Notification of closure</th>
<th>Decommission of RACs by</th>
<th>Rental assistance partners</th>
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<tr>
<td>137</td>
<td>UTA Gagauzia</td>
<td>UTA gagauzia sat copceac str krupscaia 62</td>
<td>26</td>
<td>9</td>
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<td>Sep-23</td>
<td>ACTED/UNHCR</td>
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<td>Florești</td>
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<td>Mid-term</td>
<td>Sep-23 private property run by NGO - Regina Pacis</td>
<td>Sep-23 private property run by NGO - Regina Pacis</td>
<td>ACTED</td>
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<tr>
<td>27</td>
<td>Nisporenii</td>
<td>or. Nisporenii, Școala Profesională str. Suveranității 26</td>
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<td>Mid-term</td>
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</table>
# RAC Consolidation Process

## Group D

<table>
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<th>People hosted (29 May 2023)</th>
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<th>Decommission of RACs by</th>
<th>Rental assistance partners</th>
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<tbody>
<tr>
<td>44</td>
<td>Ialoveni</td>
<td>sat. Costești, Clădirea fostului spital Costești</td>
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</table>

## Group E

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<th>People hosted (29 May 2023)</th>
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<th>Notification of closure</th>
<th>Decommission of RACs by</th>
<th>Rental assistance partners</th>
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</thead>
<tbody>
<tr>
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<td>Balti</td>
<td>str. M. Sadoveanu, 1 Întreprinderea munciiiești Hotelul Balti</td>
<td>130</td>
<td>117</td>
<td>Mid-term</td>
<td>Nov-23</td>
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<td>237</td>
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<td>To be confirmed</td>
<td>IOM</td>
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<tr>
<td>138</td>
<td>Chisinau</td>
<td>sos. Hincesti 29/1 cultul religios și parte componentă comunitatea religioasă biserica creștină pentecostală &quot;Vola nova&quot; din mun. Chisinau</td>
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<td>Nov-23</td>
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<td>Nov-23</td>
<td>private property run by NGO - Orthodox church</td>
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2023/2024 Winterization Planning

Focus of Winterization as Inter-Agency Coordination

- Household infrastructure support
- Community support
- Cash support

Timeline

<table>
<thead>
<tr>
<th>AUGUST</th>
<th>SEPTEMBER onwards</th>
</tr>
</thead>
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| Data collection  
Sector Consultations  
Sector Priorities and Response Package  
Call for winterization projects (Last Week) | Implementation (up to March 2024)  
Activity Info |

Data collection

- Household survey
  - The data collection is ongoing for the coming two weeks
  - Visits to 615 host households and phone calls to 570 refugee households

- Community infrastructure survey
  - 29 community facilities identified;
  - 12 facilities prioritized for technical assessments
  - Technical assessment planned in the coming two weeks