

# Moldova: Information Management Working Group

## Meeting Notes

Meeting Start Time: 03/08/2023, 11:00 AM

Location: Microsoft Teams (online).

Chaired by UNHCR and REACH Initiative

[arnautov@unhcr.org](mailto:arnautov@unhcr.org); [james.whitaker@impact-initiatives.org](mailto:james.whitaker@impact-initiatives.org)

### Present:

Name	Email
Yurii Arnautov	<a href="mailto:arnautov@unhcr.org">arnautov@unhcr.org</a>
Alexandra Vilcu	<a href="mailto:Alexandra.Vilcu@helvetas.org">Alexandra.Vilcu@helvetas.org</a>
Balica, Tatiana	<a href="mailto:Tatiana.Balica@crs.org">Tatiana.Balica@crs.org</a>
Cristina Lelic	<a href="mailto:cristina_lelic@wvi.org">cristina_lelic@wvi.org</a>
Corina TESU	<a href="mailto:corina.tesu@reach-initiative.org">corina.tesu@reach-initiative.org</a>
Elisabeth HOORENS	<a href="mailto:elisabeth.hoorens@impact-initiatives.org">elisabeth.hoorens@impact-initiatives.org</a>
Olha Florynska	<a href="mailto:olha.florynska@un.org">olha.florynska@un.org</a>
Poloboc, Nicoleta	<a href="mailto:Nicoleta.Poloboc@crs.org">Nicoleta.Poloboc@crs.org</a>
Mihail CIUBUC	<a href="mailto:mihail.ciubuc@acted.org">mihail.ciubuc@acted.org</a>
Chibowski Rafal	<a href="mailto:rafal.chibowski@peopleinneed.net">rafal.chibowski@peopleinneed.net</a>
SARITAS Erhan	<a href="mailto:esaritas@iom.int">esaritas@iom.int</a>
James WHITAKER	<a href="mailto:james.whitaker@impact-initiatives.org">james.whitaker@impact-initiatives.org</a>
Alina BUSILA	<a href="mailto:alina.busila@wfp.org">alina.busila@wfp.org</a>
VERA GURIEVCHI	<a href="mailto:vera_gurievchi@wvi.org">vera_gurievchi@wvi.org</a>
Elena Laur	<a href="mailto:elaur@unicef.org">elaur@unicef.org</a>
Cemirtan, Ana	<a href="mailto:Ana.Cemirtan@plan-international.org">Ana.Cemirtan@plan-international.org</a>
Daccarett, Lucia	<a href="mailto:LDaccarett@projecthope.org">LDaccarett@projecthope.org</a>
Marcel Straton	<a href="mailto:Marcel.Straton@wearelumos.org">Marcel.Straton@wearelumos.org</a>
Anna Kovalchuk	<a href="mailto:anna.kovalchuk@cntm.md">anna.kovalchuk@cntm.md</a>
Dilnoza Niculescu-Caritas Moldova (Guest)	
Kunze Martin (HORIZONT3000)	<a href="mailto:martin.kunze@horizont3000.org">martin.kunze@horizont3000.org</a>
Alina GHERCIU	<a href="mailto:alina.gherciu@tdh.org">alina.gherciu@tdh.org</a>
Stas Dymkovskyy	<a href="mailto:sdymkovskyy@unicef.org">sdymkovskyy@unicef.org</a>
BWERINOFA Taurai	<a href="mailto:tabwerinofa@iom.int">tabwerinofa@iom.int</a>
Liviu Ciocan	<a href="mailto:liviu.ciocan@drc.ngo">liviu.ciocan@drc.ngo</a>
Emmanuel Lawrence Otika	<a href="mailto:otika@unhcr.org">otika@unhcr.org</a>
HAHEU Doina	<a href="mailto:dhaheu@iom.int">dhaheu@iom.int</a>
Vlad Botan (INTERSOS) (Guest)	
Romeo Leapciuc	<a href="mailto:leapciuc.romeo@cntm.md">leapciuc.romeo@cntm.md</a>
Igor Turchin	<a href="mailto:turchin@unhcr.org">turchin@unhcr.org</a>
Aizhan MAMATBEKOVA	<a href="mailto:aizhan.mamatbekova@wfp.org">aizhan.mamatbekova@wfp.org</a>

Plugari Cristian	<a href="mailto:cristian.plugin@peopleinneed.net">cristian.plugin@peopleinneed.net</a>
Olga Caraman	<a href="mailto:olga.caraman@ccfmoldova.org">olga.caraman@ccfmoldova.org</a>
John Ngong	<a href="mailto:john_ngong@wvi.org">john_ngong@wvi.org</a>
IRFAN Mahwish	<a href="mailto:MIRFAN@iom.int">MIRFAN@iom.int</a>
Rodica Pascali	<a href="mailto:rodica.pascali@weworld.it">rodica.pascali@weworld.it</a>
Marin, Dan	<a href="mailto:danu.marin@thepalladiumgroup.com">danu.marin@thepalladiumgroup.com</a>
Bronson, Ally	<a href="mailto:ABronson@projecthope.org">ABronson@projecthope.org</a>

**Agenda:**

1. MSNA update
2. Winterization update
3. Other assessments update

## 1. MSNA update



### Questionnaire updates

#### | Ukraine Response Regional approach

- RRP 2024
- Led by UNHCR Regional Bureau of Europe
- Throughout countries concerned with the Ukraine refugee response
- MSNA : core regional questionnaire from regional level

#### | Working Groups consultations feedback

- Regional questionnaire with limited room for maneuvering at country-level → enabling cross-country comparisons
- Contextualization, additions
- Now: final questionnaire with approved modifications – will be presented at ISCG

# Indicators & sectors



## Socio-economic Inclusion & Livelihoods

- Incomes, expenditures, coping strategies, employment
- Coping Strategies Index, economic capacity



## Accommodation

- Accommodation type, rent, security of tenure, winterisation



## Protection

- Protection risks, GBV, Child Protection, TP



## Accountability to AP

- Priority needs, aid received, satisfaction, information needs



## Demographics

- Households' composition



## Disabilities

- Washington Group, Access to services



## Education

- Enrolment, attendance, barriers



## Health

- Access, barriers, child health, MHPSS



## Food Security

- Food Consumption Score, rSCI



## WASH

- Drinking water, sanitation, hygiene materials

## MSNA Population and sampling

### Refugee population data

- Refugees displaced from Ukraine to Moldova
- National coverage (excl. region of Transnistria)

Regions	# of households			# of settlements		
	Rural	Urban	Total	Rural	Urban	Total
Centre	338	813	1,151	10	9	19
Chisinau	111	8,427	8,538	5	7	12
North	151	1,457	1,608	8	15	23
South	832	1,855	2,687	19	10	29
TOTAL	1,432	12,552	13,984	42	41	83

Note: settlements with less than 15 refugee households have been excluded.

- **Main data source:** Estimates of Refugee Population > UNHCR Cash registration, at settlement level, distinction urban/rural. Corrective measure on expected outlier measures (w./ Area Monitoring)
- **Disaggregation** by regions: North, Center, South, and Chisinau (extracted as standalone region)

## MSNA Population and sampling

### Sampling

Regions	# of interviews			# of settlements		
	Rural	Urban	Total	Rural	Urban	Total
<b>Centre</b>	49	121	170	10	9	19
<b>Chisinau</b>	5	336	341	5	7	12
<b>North</b>	18	156	174	8	15	23
<b>South</b>	53	117	170	19	10	29
<b>TOTAL</b>	125	730	855	42	41	83

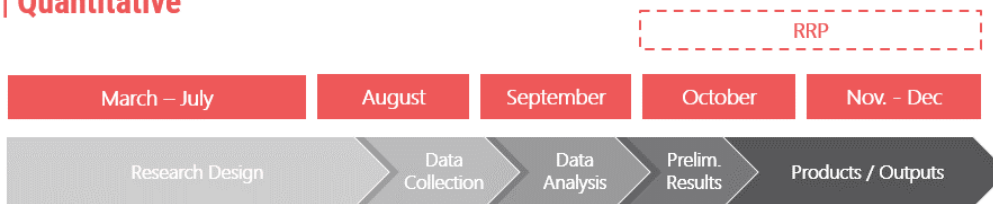
Note: settlements with less than 15 refugee households have been excluded.

- **Non-probability, stratified, quota sampling method**
  - stratification by regions
  - proportional quotas for rural and urban settlements within a region.
- Sample size doubled in Chisinau (// to other strata – UNHCR request), as the majority of refugee households (54%) in the sampling frame reside in this region.
- Min. quota of 50% set at country-level for households with children (UNICEF request)

✓ Total of # 855 household-level surveys throughout the country

### Updated timeline

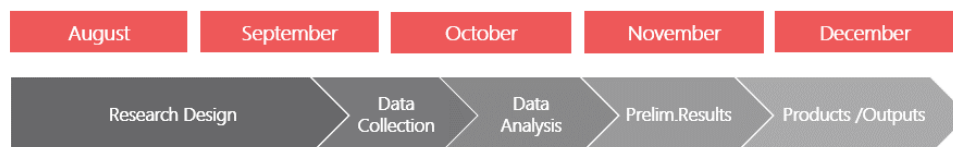
#### | Quantitative



- **July:** consultations with Working Groups on the questionnaire ; Finalisation of ToR and questionnaire (tool);
- **Beg. August:** Kobo coding and testing of tool; Enumerators training, Data Collection Pilot
- **14 August :** Data Collection (quantitative) : 3 weeks + 1 week buffer
- **September:** Data cleaning and analysis
- **First half of October:** Preliminary results (frequency tables on the indicators) – *feeding RRP*
- **Nov. – December:** Situation Overview (final report)


# Qualitative component

## Timeline



- **Objective:** to provide an in-depth understanding and contextualise findings relating to a specific thematic/population group/location, etc.
- **Research scope :** will be informed by the preliminary analysis of the HH surveys (quantitative component). *To be discussed with donors and partners*

Thank you for your attention

 [elisabeth.hoorens@impact-initiatives.org](mailto:elisabeth.hoorens@impact-initiatives.org) (MSNA Focal Point – Sr Assessment Officer)  
[emilie.fournier@impact-initiatives.org](mailto:emilie.fournier@impact-initiatives.org) (MSNA Assessment Officer)  
[wassim.benromdhane@impact-initiatives.org](mailto:wassim.benromdhane@impact-initiatives.org) (Research Manager)



## 2. Winterization update

### Winterization Accommodation Conditions Survey

The Winterization Taskforce is launching this assessment in order to identify mid-/longterm accommodation needs of refugee and hosting households in relation to the winterization planning, as well as identifying community infrastructure that will need enhancements for the winter. Technical assessments will follow once the issues have been identified. Data collection will cover the entire country and will be conducted during August for three weeks, with the resulting data available by the end of August. The assessment is being facilitated jointly by IOM, UNHCR, ACTED, and DRC.

Combined with the ACTED assessment looking at the 2022-23 winter response retrospectively, the findings will help to understand winterization needs for 2023-24.

*Liviu Coican, DRC:*

*The tool is different from the MSNA scope, but there are some similarities. Should we be adjusting timelines to avoid duplication?*

*Response: The Purpose of this assessment is to identify household infrastructure conditions in-depth, to identify what shelter interventions might be needed for medium-long term winter needs, e.g. insulation. This is not the focus of the MSNA, which is more focused on the household member profiles and individual profiles. Also the MSNA is focused on refugees only, whereas the winterization assessment has a wider scope to include households hosting refugees as well as vulnerable Moldovan households.*

Additionally, there is a second component which focuses on community infrastructure. Agencies have been identified that can assess infrastructure. Will be collaborating with local authorities, especially for the larger projects, and coordinated in the local working groups where needed. The municipalities, especially those where the Local Refugee Coordination Fora are taking place, are involved in the process of identifying community infrastructure. Will be done in a couple of weeks. Currently looking at community centres, health facilities, education facilities, facilities with social significance.

Once results are compiled, the next stage would be a winter needs overview, and then based on this, a call for winter projects. The goal is for this to be available in September to allow time for fundraising if needed.

*Aizhan Mamatbekova, WFP : Will the community infrastructure assessment include food facilities?*

*Response: Food facilities are not excluded, anything with social value is welcome. Please reach out to (myself and Hideh) and these locations can be included. Keep in mind that we need to prioritise those that have the largest impact and those that are more feasible to implement.*

*Liviu Coican, DRC: Does this cover just infrastructure or does it also concern NFI needs?*

*Response: NFI distribution should be included in activities, e.g. firewood distribution. There is still some need for this, particularly in rural areas. This is where you can refer to the ACTED findings, refugee and hosting households relying on firewood as main source of heating. However for this assessment we do not see the need to perform the same thing as last year. We are currently communicating with the government on this and will keep you updated. But infrastructure was a clear information gap. We did not want to launch a full scale winterization assessment given that ACTED assessment and MSNA covers many of those aspects. The objective of the winter needs overview will be to enable the finetuning and adjustment of winterization activities, including budget requirements and scope.*

### 3. Other assessments update

*These are just key notable updates and are not exhaustive: There are currently **22** ongoing assessments and **2** planned assessments recorded in the [Republic of Moldova Assessment Registry \(unhcr.org\)](#). **We urge you to keep the assessment registry up to date with the details and status of all previous, ongoing and planned assessments relevant to the refugee response in your organisations.** These details are captured only in the assessment registry, in ActivityInfo, separate from other reporting obligations. Without an updated registry, we are at risk of duplication of efforts, not respecting the time of survey respondents, and exacerbating overall survey fatigue.*

*Please refer to the [User Guide](#) for instructions on how to update the registry. For further information please refer to [this presentation](#) or contact [arnautov@unhcr.org](mailto:arnautov@unhcr.org) and [james.whitaker@impact-initiatives.org](mailto:james.whitaker@impact-initiatives.org).*

## Temporary Protection Assessment



A concept for a temporary protection assessment is currently being formulated in collaboration with relevant sector leads to assess the impact of temporary protection on refugees' living conditions and access to basic services, employment, and information.

Contact: [Joanna.jaworska@impact-initiatives.org](mailto:Joanna.jaworska@impact-initiatives.org)

### **GBV Safety Audit**

The GBV Safety Audit intends to identify specific GBV risks in the refugee context of Moldova. The aim is to promote multi-sector action to reduce risks of GBV, and provide an analysis of gaps and challenges in access to comprehensive and quality support for survivors of GBV. Data collection has now completed. The information product release is expected on the 1st September.

Contact: [brixander@unfpa.org](mailto:brixander@unfpa.org)

### **Rental Market Assessment Round 2**

The research design phase for the second round of the Rental Market Assessment is underway, which aims to shed light on rental market dynamics, rental housing costs, characteristics, and conditions, as well as the balance between supply and demand in the market. Findings are intended to support the securing of stable, adequate and dignified housing as a medium to long term accommodation solution for refugees in Moldova

. Data collection is planned to begin commence in September, and the locations have not yet been decided. The final report is expected on December.

Contact: [james.whitaker@impact-initiatives.org](mailto:james.whitaker@impact-initiatives.org)

### **Socio-economic Assessment of Refugees and Host Communities in the Republic of Moldova**

To inform the development of policy, programmatic and financial recommendations to support government, development actors and private sector decision-making on progressive refugee policies and investments and establish the business case for refugee inclusion, to avoid creating parallel systems and

alleviate tensions between host communities and refugees. Data collection will commence nationwide between 17<sup>th</sup> September and 22<sup>nd</sup> October.

Contact: [arnautov@unhcr.org](mailto:arnautov@unhcr.org)

*Liviu Coican, DRC: Is there not an issue of duplication between the MSNA and Socioeconomic Assessment? The MSNA also covers economic aspects for example. They appear to be interlinked.*

*Response:*

*As the MSNA is mandated by UNHCR and UNICEF, and the Socioeconomic assessment is mandated by UNHCR and UNDP, UNHCR is being the bridge between them that can ensure diversity between information. Additionally, the socioeconomic includes both refugee and host communities, with a focus on identifying livelihood opportunities, assessing livelihood skills, focusing on inclusion into health, education, the labour market, etc. Whereas MSNA more focused on protection profile, designed to support RRP and calculate population in need.*