Shelter Working Group
March 1, 2023

Attendees: UNHCR, IOCC, UN Habitat, Islamic Relief, and Caritas

- Welcome, Introduction

- Brief Updates from Partners
  - Caritas
    - Caritas began selection of beneficiaries for its new shelter project, March – 25 households (70% refugees and 30% Jordanians) – 3 month (250 JOD each month)
    - Proposal phase for new project from German govt – target 400 –countrywide –focus on those with court note + VAF 3 and 4 + Basic Needs 4 + Shelter scoring + not receiving multi-purpose
  - Islamic Relief
    - Housing rehabilitation – 40 HHs + maintenance training with tool kits
    - Go Green project – 500 solar heating systems for 500 HHs + plumbing training
  - UN Habitat
    - Finalize with key stakeholders on action plan – public facilities and infrastructure – connect with financers
    - Urban garden project – urban design phase
  - IOCC
    - CFR project – final phase 31 new households – 84 households
    - East Amman
    - Donor visit to discuss more funding
  - UNHCR
    - Disability & Age Sub-Working Group
      - Installed 100 private latrines (out of 400) to address disability needs in Azraq Camo
    - Environmental – planted 250 plants in Zaatari on org sites
      - Need to link with WASH team for water supply
    - Initiated wicking bed system introduced by environmental team – start in Azraq Camp
    - Shelter support project
      - Met with NRC for kick-off meeting for new partnership agreement
      - Shelter support project in both camps – start in Zaatari
      - Focus on improvement to refugee empowerment component this year
      - Conducted 171 repairs in Azraq + 38 rehab of concrete flooring + 38 new shelters provided (based on stock materials available)
      - Dismantling COVID isolation center in both camps
      - Re-using material for shelter support activity to reduce carbon footprint
  - NRC
    - Updates covered by UNHCR
    - For urban, reach out to IOCC on connection with non-Syrian refugees
  - Question on data sharing agreement
    - Annual process
    - Can do ad hoc updates during year if need to for new projects
• Presentation on shelter -Jordan financial Tracking system Presentation (JFT)
  o Reporting platform where partners report on financial progress on quarterly basis
  o Managed by UNHCR and data provided by partners
  o 6 organizations reporting (Caritas, HfH, ICMC, IOCC, NRC, UNHCR)
    ▪ All high quality data and no gaps in reporting
  o Total required = $39.1 M
  o Received = $31.91 M
  o Shelter received 82% of total budget requested
  o By pillar: Refugee = received $31.67 M out of $38.83 M; resilience = $0.23 M requested + $0.23 received
  o Use this to advocate with donors
  o What % of that is UNHCR $?
  o Total fund -- $920 M
  o How do other projects fit into this that are shelter-related but not
  o Reach out bilaterally to see how project can fit within
  o What is the plan for 2023 reporting?

• NRC Presentation
  o Past 4 years (March 2019 – Dec 2022) – integrated assessment to prioritize needs and identify beneficiaries for projects
  o Understand needs and trends over time
  o All rented shelters; Syrian refugees
  o Focus on 4 housing indicators
    ▪ Rent value (IOCC = 134.50 JOD)
    ▪ % of HHs indebted to landlord (IOCC = 78%)
    ▪ # of months owed to landlord
    ▪ % threatened with eviction (IOCC = 13%)
  o Amman, Irbid, Mafrak, Balqa, and Zarqa
  o Permanent rented housing units only (not ITs) – concrete building; doesn’t have to do with the contract
  o Assessed 47,111 people
    ▪ Not representative sample – did not follow scientific method – through outreach, referral, registration, etc.
  o Rent mostly stable between 2019 and 2021
    ▪ Drop of 18 JOD in 2022 compared to previous years
  o % with debt rent
    ▪ Peaked in 2020
    ▪ Decreasing since
    ▪ 82% in 2022
  o Indebtedness
    ▪ How much and how many months?
    ▪ # of months peaked in 2021 wit reduction in 2022 but not back to pre-COVID levels
  o % of families threatened with eviction
    ▪ In line with average # of months owed to landlord
    ▪ Peaked in 2021 (23%) but doen to 16.8% in 2022(still higher than other years)
    ▪ Amman – trend different with increase in threat of eviction in 2022, reaching 27%
  o Average rental value have decreased in 2022 and almost back to pre-COVID levels
- # of months indebted to the landlord has decreased in 2022 compared to 2021 but still not returned to pre-COVID levels (which was less than 3 months’ worth of rent)
- Zarqa – more stable in data
- Socio-economic assessment = mini VAF
  - Sampling
    - Beneficiaries, cancelled, and those who have not asked
  - Threat of eviction is higher
    - Dip in Q3 (more than 5%) – did callbacks with families – dip is because they moved
    - Peak to protection hotline in refugees calling with threat of eviction in Q4
    - Even if moved and cheaper, still couldn’t pay after 2 months to 3 months
  - Debt not seeing decrease – only minor percentage points – not improvement
  - Refugees are prioritizing food rather than paying rent even if already behind in rental payments
  - Call same beneficiaries 4x/year
- Can link with Mariam from VAF and triangulate data
- MEB – saw declines in NGO data but didn’t match with context at the time in Jordan

- Shelter TOR discussion/ Validation
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- Share reform agenda docs

- AOB
  - Fiona and Zina
    - Engaged by InterAction
    - Look at localization/local leadership/locally led response and what that looks like in Shelter sector
      - Global research
      - What’s happening
      - What challenges/barriers
      - What agencies are doing to push this forward in own operations
      - How perceived by national and local organizations
      - Id steps to move in that direction
    - As part of global study, country-based case studies
    - Zina will carry out research in Jordan
    - Request for participation in research
      - How see potential and barriers to overall localization agenda
      - Doing who is doing what

- Next meeting