



FACTSHEET - FIELD & SITE MANAGEMENT

31 December 2020



FIELD & SITE MANAGEMENT OBJECTIVES

- Coordinate and monitor field activities comprehensively addressing them or reaching out to responsible sectors/units
- Continued implementation of the Capacity Sharing Initiative (CSI) and remote management tool
- Provide an efficient and effective delivery of CRIs, LPGs, and other distributions to the persons of concern
- Ensure that relocation of refugees is organised and implemented in line with protection standards
- Prepare and respond to any emergency need caused by weather related events and other emergency situations such as COVID-19
- 6 Foster Community Participation & Empowerment, through promotion of community representation structures for refugee camp and block committees, and community led projects

M PROGRESS (NOVEMBER - DECEMBER 2020)

Community-Led Projects (CLP)- 100% of the total 435 schemes identified for implementation, have been completed. The CLP schemes include Care and Maintenance of camps infrastructure such as (not limited to) pathways, bamboo bridges, stairs facilitating access to services locations, and communal facilities. The Core Operational Teams, led by refugee volunteers and SM and FSMU FPs, assisted refugees to identify the priority interventions through organized Focus Groups Discussions (FGDs and KIIs) of male, female, and youth populations as well PWD and PWSN. Refugees were also involved in the implementation as laborers, hence the schemes create an income source in addition to the ownership of these projects by the communities. The CLP schemes are centered on Age, Gender, and Diversity (AGD representation), allowing refugees of all groups to identify priority needs and lead in the project implementation, building up resilience and empowerment of the refugees through participation in the decision making and therefore restore their dignity.

Capacity Sharing Initiative (CSI)- The CSI evaluation questionnaire have been translated into Bangla. In close coordination with the SMSD Sector, an orientation session on evaluation methodology was held with camp managers, who will help administer the paper-based questionnaire survey, on 10 and 14 December. The evaluation, which includes paper-based and online surveys as well as Key Informant Interviews (KIIs), targeted CiCs, ACiCs, CiC Support Staff, SMSD members, and colleagues who were involved in developing various training modules (CwC, CBP, DRR/natural hazard, etc.) The questionnaire surveys were completed by the end of December.

Winterization NFI distribution for refugees has started in December across the camps. For families that have 1 to 5 members, they received 1 mattress and 1 blanket. For families with more than 5 individuals, they received 2 mattresses and blankets each. In the first half of December, 35,361 families out of targeted 89,891 families (39%) have received winterization assistance. Furthermore, 35,249 families out of targeted 78,102 families (45%) have received soap from UNHCR. LPG distribution and donation in the host community- Winterization of LPG refill with 20% shortened refill cycle started on 10 December and will continue until 28 February. Total 17,148 LPG sets have been distributed in the host community so far. 5,770 LPG sets were donated to the UNO of Ukhiya on 15 December. Pop-up Store pilot at C4X DP was completed in December 666 HHs were covered. Pop-up store allows refugees to assess their own needs and spend points (based on family size) to receive their choice of NFI from the list of about 47 household items to cover basic needs. Evaluation Process of the pilot project was initiated.

In 2020, some 484 families, which includes 257 families from Transit Center (TC) have been relocated to different camps. Towards the end of December, there were 153 families at the TC, and more relocations are planned within UNHCR AoR from TC in coming days, beginning of January

① CHALLENGES

- Army Fencing and Relocations In Teknaf, RRRC is slated to take over the army fencing activities, which have been temporarily halted. As of 15 December, 310 families (102 in C26 and 208 in C27) have already self-relocated away from the Naf River to the west side of the road. The relocated refugees have been constructing shelters on their own without keeping any spaces for WASH facilities. FSMU estimates that 1,200 households in both camps will require relocation. Bangladesh Army had started barbwire fencing in C26 and C27 in early November.
- CiCs are asking to show RRRC's approval for large scale relocations, blocking relocation efforts from TC to IOM AoR camps and some of UNHCR camps.
- > Shelter repair work has started in C21 and this has increased the number of vacant shelters to 254 in UNHCR AoR of which, 97 are habitable, 137 are partially damaged, 9 fully damaged, and 11 are occupied by host community.
- > In C7, an assessment is ongoing to identify the capacity for internal relocation ahead of ADB and WB road construction in January. As per shelter tagging data, there are 24 vacant shelters and 336 closed doors in the said camp.

WAY FORWARD

- ✓ FSMU in consultation with the UNHCR CXB units with field presence, is moving forward with the phase II of the Camp/catchment MFTs, that has contributed greatly in 2020 to improve the level of internal coordination at camp level, and improve the level of solutions oriented coordination. Phase II envisions inclusion of IPs, using the on call/standby mode in the 1st quarter of 2021. The concept note is going to be edited and a clause regarding partners attendance and participation is to be added to partners PPA for 2021.
- ✓ PPAs for 2021 is to be finalized after rounds of consultation with the Ips, FSMU is engaged in discussions and negotiations to finalize 2021 PPAs with its 4 IPs (AAB, Acted, Brac and BDRCS). Expected to be finalized and signed by the end of December 2021.
- ✓ CSI trainings to be resumed in the coming weeks, starting with a ToT trainings for Information Management Staff, whom would replicate the trainings to other humanitarians and CiC support staff. The training modules are prepared in collaboration among UNHCR IM and the SMSD IM TWG.
- ✓ FSMU/UNHCR IM with SM partner in Teknaf (AAB), to train and equip volunteers (2 from each camp in Teknaf, 21-26-27 and NYRC) to track/report the developments of the installation of the fencing poles around the camps. The data is going to be shared with SMSD sector as part of inter-agency fence mapping exercise.



KEY FIGURES (Cumulative from January 2020)

1,573

Volunteers trained in CPP

·**1**793

Safety unit volunteers in camp

******16

ERP teams (one for each camp)

50 Staff trained

Staff trained in CCCM

4

Camp committees in place

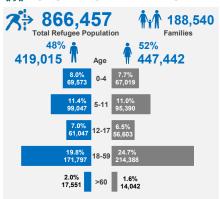
27

Block committees in place with 150 elected members

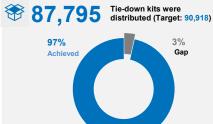
GEOGRAPHIC SITUATION & PARTNERS



†₩**†**POPULATION BREAKDOWN



M DISTRIBUTION STATUS 2020



Female Hygiene kits were distributed (Target: 240,000)

94%
Achieved

Gap

The boundaries and names shown and the designations used on this map do not imply Nations. Source: UNHCR, RRRC/UNHCR Family Counting as of 31 December 2020

ACHIEVEMENTS (NOVEMBER & DECEMBER)

- 29 camp-level coordination meetings with CiCs
- 1,866 remote submissions to Remote Management System
- 685 problems identified related to service monitoring
- 80% CFM* desk functioning
- 46 incident assessment reports submitted including affected households and damaged infrastructure number
- 159,204 refill distributed to refugees
- 159,945 households recieved bath soaps and laundry soaps

PROGRESS AGAINTS 2020 TARGETS

Complaint and feedback mechanism established and maintained

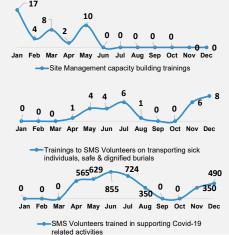
of camp coordination meetings facilitated

% of camps/ settlements with a camp manager/administrator

Roles and responsibilities for camp managers and camp service providers have been defined, agreed and documented (yes/no)

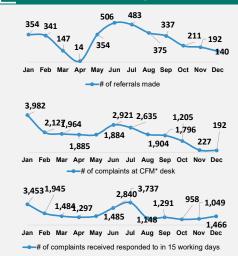


✓ TRAINING TRENDS

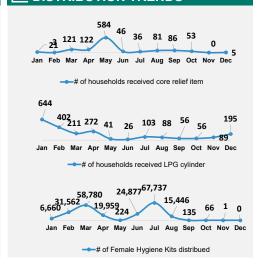


CFM = Complaint and Feedback Mechanism

✓ REFERRAL TRENDS



✓ DISTRIBUTION TRENDS



THANK YOU

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