

Aden Sub- Office

May 2020

Yemen remains the world's worst humanitarian crisis, with more than 14 million people requiring urgent protection and assistance to access food, water, shelter and health.

Renewed fighting in parts of the country, torrential rains and deadly flash floods and now a pandemic come to exacerbate the already dire situation of millions of people.

UNHCR and partners provide protection and assistance to displaced families, refugees, asylum-seekers and their host communities.

KEY INDICATORS

1,082,430

Number of internally displaced persons in the south
DTM March 2019

752,670

Number of returnees in the south DTM March 2019

161,000

Number of refugees and asylum seekers in the south UNHCR April 2020



UNHCR's partner staff educate a Yemeni man on COVID-19 and key preventive measures during a door-to-door distribution of hygiene material including soap, detergent in Basateen, in Aden © UNHCR/Mraie-Joelle Jean-Charles, April 2020.

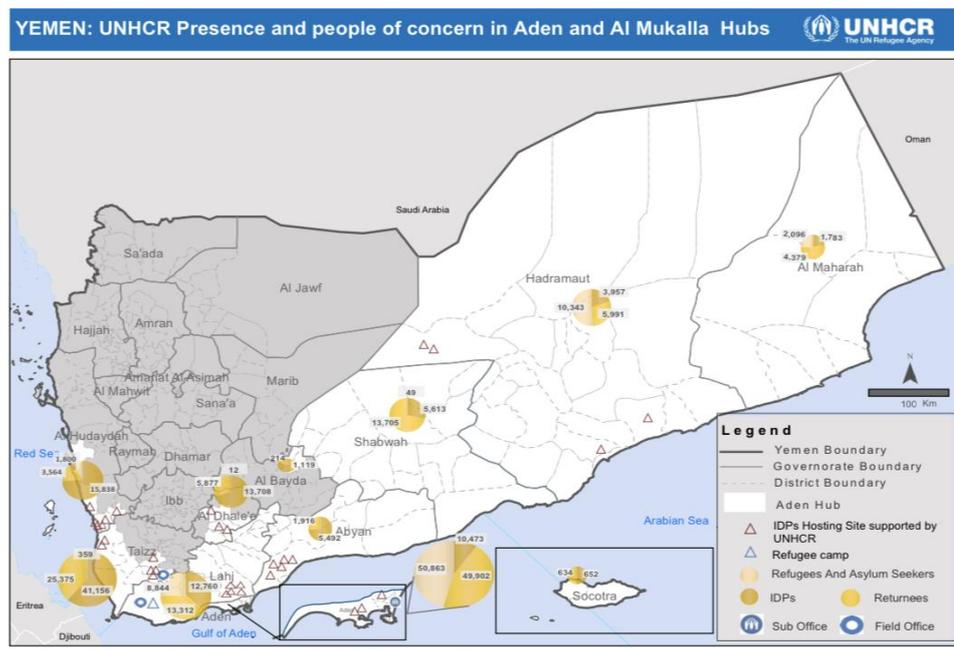
UNHCR PRESENCE

Staff:

- 85 National Staff
- 14 International Staff

Offices:

- 1 Sub Office in Aden
- 1 Field Office in Kharaz
- 2 Field Units in Al Mukalla and Turbah



Main activities

Protection

INTERNALLY DISPLACED PERSONS

Protection Cluster

- The Protection Cluster led by UNHCR and co-led by Intersos coordinates the delivery of specialised assistance to people with specific protection needs, including victims of violence and support to community centres, programmes, and protection networks.
- At the Sub-National level, the Protection Cluster includes more than 40 partners.

- UNHCR seeks to widen the protection space through **protection monitoring** (at community and household levels) and **provision of protection services including legal, psychosocial support, child protection and prevention and response to sexual and gender-based violence**.
- UNHCR supports referrals to mitigate and address protection risks, including **rental subsidies and multi-purpose cash assistance (MPCA) for persons with specific needs (PSN)**. UNHCR also assists refugees, asylum seekers and displaced persons with heightened vulnerabilities through **emergency cash assistance**. UNHCR conducts follow up visits at field level over time to assess the community needs and advocate for coordinated action among multi-sectoral actors through the cluster approach. Since the beginning of the year, UNHCR and partners have led two cash distributions, reaching 5,797 displaced, returnees and vulnerable host community families.
- **UNHCR also supports community-based protection mechanisms, including Community-Based Protection Networks (CBPNs)**.
CBPNs serve as a bridge between UNHCR and the community and help to identify, assess, and refer cases, monitor protection needs and issues. CBPNs also lead awareness raising sessions on legal assistance and other critical protection issues. CBPNs are also instrumental in supporting community outreach activities on prevention and information around COVID-19. On the west coast, UNHCR will establish 15 community centres for newly displaced populations.

REFUGEES

- UNHCR with partners carries out protection activities for refugees living in Kharaz camp and urban areas of Aden and Mukalla, including cash assistance for the most vulnerable, legal support, psychosocial services, including child protection, assistance to vulnerable persons, sexual and gender based violence (SGBV) prevention and response activities, psychosocial activities and community building.
- UNHCR supports the Immigration Passport Naturalization Authority (IPNA) of the Government of Yemen (GoY) to renew the documentation of all registered refugees living in the camp. **So far this year, IPNA and UNHCR processed over 4,300 ID cards**
- UNHCR uses Cash-Based interventions to provide protection and services to the most vulnerable refugees including survivors of sexual and gender-based violence, foster parents of non-accompanied and other at-risk children, families facing acute needs, however not covered by the regular programme. **Since the beginning of the year, 2,855 refugees and their families received from USD 80 to USD 200 depending on their needs and level of vulnerability.**
- **UNHCR also led a one-off cash distribution for some close to 8,200 refugees and asylum-seeking families whose livelihoods have been heavily affected by COVID-19 prevention measures in the south.** Most primary wage-earners who previously worked as daily labourers, in restaurants, and mosques, have lost their jobs following limitations on movement and public gatherings put in place to prevent the spread of COVID-19.

**EDUCATION**
REFUGEES

- **UNHCR partners with the Ministry of Education (MoE) to support two primary schools, a secondary school, and kindergarten in Kharaz refugee camp in Lahj.** The support includes rehabilitation, refurbishing of classrooms, provision of washrooms and shaded outdoor areas. **For the 2019-2020 academic school year 2,500 primary school children, some 400 secondary school students and 160 children access education through the UNHCR supported schools.** The students receive support for school uniforms and kits. Some 172 teachers and administrative support staff are also provided with an incentive through UNHCR's partnership with the MoE.
- **In Basateen, Aden UNHCR supports 3 primary schools that serve both refugee and host community children.** Over 1,930 refugee children attend the school alongside the host community students. UNHCR supports the refugee children with school kits and uniforms. UNHCR supports the school with teaching materials, stationery, non-curricula activities, and maintenance. UNHCR leads training for teachers and provides incentives for 60 teachers and service staff.
- **UNHCR is working on expanding the education programme to reach school-aged refugee children in Mukalla and Sayun, in Hadramaut governorate,** with a special focus on bringing back to school dropout children. A UNHCR led assessment, conducted in late 2019, estimated that about 30 per cent of school-aged children in Mukalla and Sayun areas are out of the formal education system. Based on the assessment, UNHCR will support the children with uniforms and school kits. UNHCR will also support the schools with stationery for the 2020-2021 school year.
- **In Aden, UNHCR and partner continued to assist the 68 recipients of the UNHCR higher education scholarship programme (DAFI).**
- **All schools have been closed since mid-March as a prevention measure for COVID-19. The Government of Yemen's Ministry of Education has set up a distance learning platform** that offers access to the complete curricula from primary school 1st grade to high school 3rd grade via the Internet and two TV channels (Al Yemen and Aden channels) as well as a digital library, online lessons and exams samples. The platform also offers psychological support materials to provide parents and students tools to help them cope with the situation.

**HEALTH****REFUGEES**

- **UNHCR currently supports three health facilities in Aden (Basateen) and Kharaz Refugee Camp (Lahj), including a government-run clinic in Aden.** The clinic provides primary health care to refugees and host community members, including displaced persons and returnee families. For specialised care, patients are referred to advanced health facilities in Aden and Al Hota (Lahj). The clinics also provide reproductive health services to women. People living with disabilities also visit the clinic for physiotherapy services. In Aden (Basateen) and Kharaz refugee camp UNHCR supports **two diarrhea treatment units (DTU) for the prevention and response to cholera.**
- **UNHCR is expanding its intervention Public Health intervention to include two additional clinics in Sayun and Mukalla (Hadramaut) where high numbers of refugees live.**
- **In collaboration with the National AIDS Programme (NAP), UNHCR supports HIV/AIDS universal precautions and prevention activities** providing access to voluntary counselling and testing (VCT) and counselling for prevention of mother-to-child transmission and ensuring access to treatment free of charge to both refugees and nationals and support peer education programme to raise awareness about HIV/AIDS amongst youth.
- The health facilities also lead educational activities on nutrition, sanitation, and hygiene best practices.
- UNHCR also supports the COVID-19 preparedness and response to COVID-19. **UNHCR rolled out health awareness and sensitisation campaigns on COVID-19** through health personnel, partners and community outreach volunteers. **UNHCR supported CSSW clinic in Basateen with**

fully equipped isolation rooms including beds and material including oxygen cylinders, nebulisers, drip stands, electrical suction, oxygen monitors and dedicated staff.



FOOD SECURITY AND NUTRITION

REFUGEES

- In Kharaz Refugee Camp, in Lahj, UNHCR partners with the **UN World Food Programme to distribute food to close to 8,780 refugees to ensure that they have enough food to meet their basic needs.**
- **UNHCR, UNICEF, and WFP aim to assist 3,000 malnourished and highly at-risk children below five years old and pregnant and nursing women with treatment and the prevention of acute malnutrition** through the supplementary feeding programmes supported by WFP and UNICEF.
- **UNHCR also supports 38 community health workers** to conduct bi-monthly malnutrition screening, referrals of cases and tracing of defaulters at the community level. Community health workers also act as **hygiene promoters** and lead educational activities, support vaccination campaigns and distributions of hygiene kits.



WATER AND SANITATION

REFUGEE RESPONSE

- UNHCR and partners **provide access to clean and safe water to refugees and host communities.** On average, refugees in Kharaz Refugee Camp, in Lahj, are provided with 22 litres of potable water, per person, per day (l/p/d); above the UNHCR's standard of 20 l/p/d for stable situation. The service is also extended to over 7,000 host community members, in the surrounding villages through three motorised boreholes.
- UNHCR also lead efforts to **upgrade the water resources, rehabilitate the water networks and sanitation networks in Aden (Basateen).**

INTERNALLY DISPLACED PERSONS & REFUGEES

- UNHCR supports efforts to reduce outbreaks of cholera and infectious diseases by working to **improve access to sanitation and hygiene services and promote best practices** in the communities in Kharaz Refugees Camp and neighbouring villages as well as urban centres hosting the highest number of refugees. In Aden (Basateen), UNHCR **supports the cleaning fund to help improve sustainable waste management, promote a clean and healthy environment, and prevent the outbreak of disease.**
- UNHCR also works with 300 people from the community including most vulnerable refugees, IDPs and host community members to **run clean up campaigns in the neighbourhoods through a cash for work project.** Participants receive a monthly cash payment of USD 220 to collect garbage in blocks, markets, and main roads, and lead community outreach activities that promote good hygiene practices. **The teams now receive dedicated training to help them lead COVID-19 awareness raising activities in their communities.**



SHELTER AND NON FOOD ITEMS (NFIS)

INTERNALLY DISPLACED PERSONS

Shelter/ NIFs Cluster

- The Shelter/NFI Cluster led by UNHCR coordinates the delivery of emergency assistance to newly displaced families and help ensure that displaced families have access to adequate shelter and core relief items through rental subsidies and winterisation support where appropriate. The cluster also coordinate assistance to displaced families with protection needs for construction and rehabilitation of their transitional shelters.

- At the Sub-National level the Shelter/NFI Cluster includes 26 partners.
 - The cluster coordinated the emergency response to over 5,000 families affected by torrential rains and deadly floods in March and April. The cluster also coordinated response to over 100 families whose shelter burnt in accidental fires, since the beginning of the year.
-
- UNHCR provides **emergency shelter support** (i.e. tools wooden poles and plastic sheets) as well as **core relief items** (i.e. sleeping mats, blankets, mosquito nets, basins, jerry cans, soap, kitchen sets, and solar lanterns) to support families newly displaced from front lines, covering for 85 per cent of the needs in the south.
 - UNHCR also supports **rental subsidies and where appropriate provides winterisation support**. Winterization consist of a cash allocation that helps families who live in sub-standard shelter conditions that put them at severe risk to prepare for the cold weather by enabling them to purchase personal insulation, heating items and/or to insulate their shelters.
 - **UNHCR and partners support over 2,500 displaced families in the west coast to help them upgrade their emergency shelters into more durable shelters.**
 - In March UNHCR initiated a process and later finalised the draft -2020 Shelter and Non-Food Items strategies. The documents aim to ensure unhindered access to assistance to most vulnerable populations. The strategies support the UNHCR Yemen Country Operation Plan (COP) 2020 and are aligned to the Humanitarian Response Plan.

REFUGEES

- Kharaz Refugees camps, families live in brick and timber shelters.
- UNHCR provides **core relief items**, including blankets, jerry cans, kitchen sets, foam mattresses, mosquito nets, and solar lamps to replace old ones.
- UNHCR also distributes **soap bars and laundry detergent** to all refugees living in Kharaz camp. **Women and girls of reproductive age also receive sanitary pads.**



CAMP COORDINATION AND CAMP MANAGEMENT

INTERNALLY DISPLACED PERSONS

Camp Coordination and Camp Management (CCCM) Cluster

- The CCCM Cluster led by UNHCR and co-led by the Danish Refugee Council (DRC) coordinates the delivery of a Minimum Service Package (MSP) in IDPs hosting sites and leads effort to expand coverage on Site Management and Coordination.
 - At the Sub-National level, the CCCM Cluster includes nine partners and covers 160 out of the 370 sites registered in the south
 - The cluster has been instrumental in support the COVID-19 preparedness and response activities at the camp level; developing educational material for displaced families, training partners, leading awareness raising activities, and supporting the distribution of material including hygiene kits and handwashing stations.
-
- **UNHCR partners with the Executive Unit to strengthen the national capacities in site management, registration and individual documentation of IDPs and IDP Returnees.**
 - The Executive Unit, under the Prime Minister Office, is the government entity responsible for coordinating IDP camps and humanitarian assistance.

REFUGEES

- The Government of Yemen is primarily responsible for the Camp Management. At the camp level the camp administrator represents the Government. The camp administrator is the focal point for all government authorities and services in the camp, including Police and Immigration, Passport and Naturalization Authority. The camp administrator monitors the activities and services provided in the camp.

- UNHCR is also monitoring all activities in the camp and partners' services focusing on the protection issues.



COMMUNITY EMPOWERMENT AND SELF RELIANCE

- UNHCR supports displaced people and host communities to build and strengthen their livelihood and reduce their dependence on aid. In Aden (Basateen), UNHCR also partners with the Government of Yemen and community members **to support the Recycling project; an innovative livelihood initiative**. UNHCR supports hundreds of waste collectors from both the displaced and the host communities. Waste collectors pick up recycling items and sell them to wholesalers and other private industries that use them to produce raw materials. Each recycling waste collector receives safety kits, including protective clothing, gloves, and shoes, in addition to tricycles, and garbage bags. Thanks to the support received from UNHCR, participants can double the money they make from selling the recycling items they collected from an average of 15,000 to 30,000 a week or 60,000 to 120,000 a month.
- **UNHCR jointly with the Ministry of Social Affairs, the district and local councils, and the refugee community organised in March the elections to renew the members of the five refugee committees, in Basateen, in Aden.** Refugee committees represent their communities in coordination with local authorities, UNHCR and partners. Refugee committees play a key role in supporting people with specific needs including unaccompanied minors. They provide an essential link between UNHCR, partners and the community, referring cases to UNHCR and partners for assistance. The committees assist in leading community outreach activities, including awareness campaigns and events.
- **UNHCR and partners also manage a feedback and complaint system to allow people to query about UNHCR activities, report wrongdoing, and make suggestions.**



DURABLE SOLUTIONS

- UNHCR is shifting its programming to pursue an area-based approach, which “advocates for assistance that considers the whole population affected by a crisis, living in a specific geographic area in need of multi-sectoral support” in coordination with all stakeholders. **The area-based approach supports a holistic response to communities affected by displacement, internally displaced persons, returnees, refugees, asylum seekers, and host communities alike.**

REFUGEES

- In line with the Global Compact on Refugees (GCR) and the Comprehensive Refugee Response framework (CRRF), UNHCR **supports initiatives that promote programming to improve capacity of national institutions and promote advocacy for inclusion of refugees in public services, National Development Plan and strengthening livelihoods.**
- Since 2017, UNHCR supports the **Assisted Spontaneous Return (ASR) programme** for Somali refugees. The programme is run in coordination with IOM, the Somali Embassy, the National Commission for Refugees and IDPs (NCRI) and Immigration, Passport and Naturalization Authority (IPNA). Somali refugees who wish to return home are supported with documentation, transportation, and financial support in Yemen to facilitate the journey, as well as return and reintegration assistance in Somalia. **Some 329 refugees have returned to Somalia in 2020. This brings to 5,416 the total number of Somalis who have returned home with the help of the programme since 2017. Movements have been suspended since mid-March with the closure of all borders.**
- UNHCR continues to explore opportunities to implement a **separate voluntary repatriation program for Ethiopians** wishing to return home, within the framework of a regional voluntary repatriation initiative for Ethiopians spearheaded by the Regional Bureau for Africa.
- UNHCR supports **resettlement in a third country for refugees facing heightened protection risks** in Yemen.

Working with partners

UNHCR partners in the south include: Charitable Society for Social Welfare (CSSW), Danish Refugee Council (DRC), Al-hikma Al-yamania Association for Charity (HYAC), the International Organization for Migration (IOM), INTERSOS, Al-Magd Charitable & Humanitarian Relief & Development (MCHR), Nahdha Makers Organisation (NMO), Norwegian Refugee Council (NRC), Society for Humanitarian Solidarity (SHS), UNICEF and the UN World Food Programme (WFP).



UNHCR's partner staff hands over plastic sheets to a displaced man to help repair its family's shelter damaged by heavy rains and floods in Al Rabat IDP hosting site in Lahj
© UNHCR/ HYAC, April 2020

External / Donors Relations

Special thanks to our donors: United States of America | Saudi Arabia | Thani Bin Abdullah Bin Thani Al-Thani Humanitarian Fund | Kuwait | European Union | Country-Based Pooled Funds | Qatar Charity | United Kingdom | Japan | Finland | Sweden | Qatar | Spain | Canada | France | Switzerland | Belgium | Miscellaneous donors in Egypt | Republic of Korea | Miscellaneous donors in Lebanon | Ahmed Abdelkodous Ehsan | Miscellaneous donors in the United Arab Emirates | Miscellaneous private donors

Special thanks to the major donors of unearmarked funds in 2019: Sweden | Private donors Spain | United Kingdom | Norway | Netherlands | Private donors Republic of Korea | Germany | Japan | Denmark | Private donors Japan | Private donors Italy | Switzerland | Private donors USA | France | Private donors Sweden | Ireland | Italy

CONTACTS

Won-Na Cha, External Relations / Reporting Officer, Sana'a, Yemen
chaw@unhcr.org Tel: +967 (0) 1469771

Marie-Joëlle Jean-Charles, Associate External Relations Officer, Aden, Yemen
jeanchar@unhcr.org, Cell.: +967 712225179

For more information, please see the [Yemen operational portal](#), follow us on [Instagram](#), [UNHCR Yemen Facebook](#) and the [UNHCR Yemen Twitter](#).