

Jordan

January 2019

340,530 Syrian refugees, and 26,379 Iraqis and refugees of other nationalities have received winter cash assistance in 2018.

4,350 patients were received in Rukban clinic on the North East border, with 135 referrals to Jordanian hospitals. The clinic is operated jointly by UNHCR, UNICEF and UNFPA.

728 refugees benefitted from the DAFI programme (UNHCR's higher education scholarship) in 2018.

762,420

Refugees in Jordan as of 15 January 2019

83%

Refugees living outside camps in urban areas

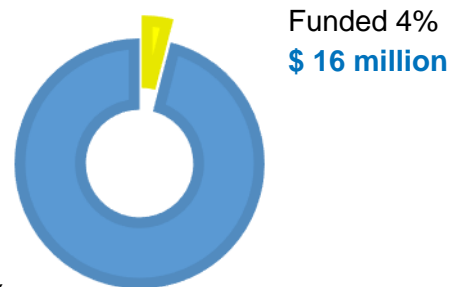
17%

Refugees living in three camps in Jordan – Azraq, Zaatari and The Emirati Jordanian

FUNDING (AS OF 22 JANUARY 2019)

USD 371.8 million

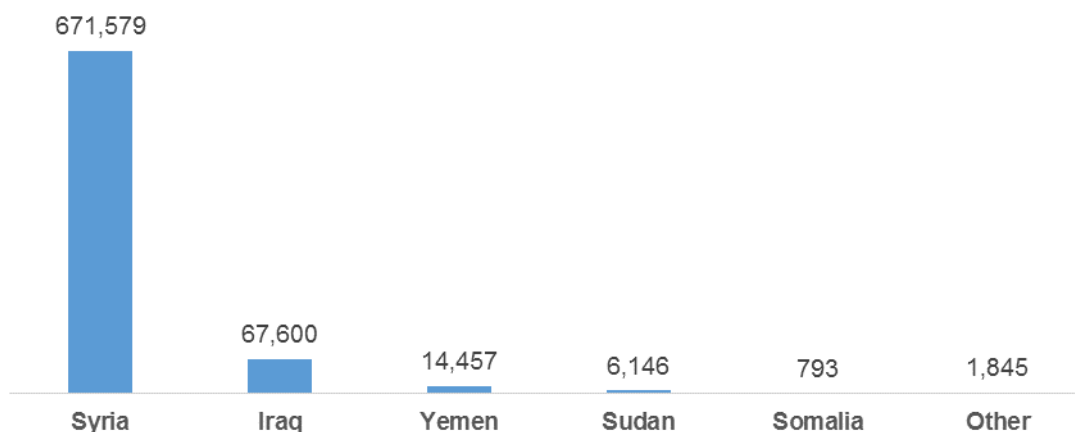
UNHCR Jordan's financial requirements in 2019



Unfunded 96%
\$ 355.8 million

POPULATION OF CONCERN

Countries of Origin



PROTECTION

- UNHCR runs 40 helpdesks across the country as part of **community outreach**, where refugees are able to approach UNHCR with any legal or protection issues they may have – they can also approach our registration centre in Amman. During December, 994 families were assisted with issues ranging from lack of cash assistance, documentation, gender based violence, regularization of status, and resettlement.
- UNHCR Jordan has one of **the largest refugee helplines** in the world. The Helpline answered 569,578 calls in December. Since its inception in 2008, UNHCR staff on the helpline have responded to over 3 million calls. The system uses Interactive Voice Response (IVR) technology, where automated information is delivered on key topics, while 14 dedicated staff are available for emergency calls. During the month of December, calls mainly regarded the following issues: Basic Needs Assistance, including Cash Assistance (83%), Registration (8%), Resettlement (4%) and other issues (5%).
- In December 2018, **UNHCR provided counselling** to 655 beneficiaries at UNHCR's registration centre in Amman. UNHCR also assessed 81 vulnerable cases of various nationalities (Syrian, Iraqi, Yemeni, Sudanese, and Somali etc.) concerning their eligibility for Urgent Cash Assistance (UCA). 31 cases for the UCA were approved.

EDUCATION

- On 6 December, in collaboration with The Higher Council for the Rights of Persons with Disabilities (HCD), I Am Human Association for the Rights of Persons with Disabilities, and IM Swedish Development Partner, UNHCR organised the session "**Empowering Persons with Disabilities and Ensuring Inclusiveness and Equality in the New Law**", which took place at The Information and Research Centre (IRCKHF) of King Hussein Foundation. The session aimed at maximising collaboration of Education programme implementation among existing stakeholders in Jordan.
- UNHCR received a total of 52 applications from refugees in urban and refugee camps **for the JISR-JICA (Japan International Cooperation Agency) scholarship programme**. In December, UNHCR and JICA began the selection process for applicants that will enable the winners to pursue their studies in Japanese universities in 2019. In 2018, a total of 8 Syrian refugee students benefitted from this programme.
- UNHCR's **higher education scholarship programme, DAFI (Albert Einstein German Academic Refugee Initiative)**, plays an integral role in enabling refugees worldwide to access higher education. A total of 728 refugees benefitted from a DAFI scholarship in 2018.

BASIC NEEDS

- UNHCR Jordan began its one-time **winterization** uploads in October 2018 in order to allow for time to stagger payments throughout the month of November and December. The first upload of winterization payments was given to UNHCR's monthly welfare beneficiaries. In urban areas, 231,991 Syrian refugees (about 53,424 families) have received a one-off cash assistance (per family) from October to December 2018 through the multi-agency Common Cash Facility system. UNHCR and its partners will undertake regular monitoring of project activities, and engagement of cash beneficiaries will be part of UNHCR's post-distribution monitoring mechanism.

- Distribution of **winter assistance to vulnerable Syrian refugees in Zaatari and Azraq camps** has been completed. UNHCR has reached 108,539 individuals (about 24,052 families) with cash for gas to cover the cost of gas refills and cash for winterization to address shelter maintenance. Distribution of heaters and high thermal blankets in both camps reached 48,900 individuals.
- For the **Iraqis and refugees of other nationalities**, a one-off cash assistance at household level has been provided to 26,379 individuals (about 14,300 families) from October to December 2018 through the Common Cash Facility system.
- **Monthly Cash Assistance** was distributed to 137,171 persons in December, of which 129,418 persons were Syrians, 5,647 persons were Iraqi and 2,106 persons were of other nationalities. Cash assistance is meeting the majority of beneficiaries' basic needs by helping them afford rent and pay monthly bills. It is also improving their lives by having a positive impact on beneficiaries' psychological well-being, food security, health and educational access, and financial stability.

DURABLE SOLUTIONS

- **Resettlement:** In 2018, UNHCR submitted 6,388 individuals for resettlement to Canada (1,628), the UK (1,528), Spain (795), Sweden (640), Switzerland (557), Netherlands (446), France (323), Belgium (160), New Zealand (160), Italy (114), the US (34) and Australia (3). Out of those, 5,005 individuals have already departed to those countries for resettlement.

HEALTH

- 4,350 patients were received at the **UN Rukban clinic** on the North East border of Jordan during the month of December. The average number of patients per day for was 174, due to bad weather condition, the number of patients has decreased compared to November. There were lots of patients struggling of chronic diseases which requires regular periodic visits to monitor diseases and evaluate therapeutic outcomes, which necessitates enhanced accessibility. In addition, 135 patients were admitted for further treatment at Jordanian hospitals.

WASH

- UNHCR Water, Sanitation and Hygiene (WASH) section supported the visit of "the Norwegian Engineers Without Borders" for 3 weeks in Jordan. The goal of the mission to identify **the best solution to reduce, reuse and recycle plastic in Syrian refugee camps in Jordan**. The objectives are to 1) reduce UNHCR's environmental footprint and 2) to provide refugees and host communities with sustainable income generating opportunities through this project. This results of the mission will help to develop an effective environmental management system in Jordan.

COMMUNITY EMPOWERMENT AND SELF RELIANCE

- In December, UNHCR implementing partner, the NGO CARE International conducted **a number of vocational and livelihood trainings to refugees** on different skills that includes barbering, hairdressing, sewing, tailoring, pottery making, accessories making, recycling, wool knitting training and self-development training. The training programme was financed by the **Japan International Cooperation Agency (JICA)**. 40 beneficiaries participated in vocational trainings at the community center in Azraq refugee camp.

- 4,831 refugees resident in Azraq camp registered for a work permit at **Azraq Camp Employment Office (ACE)** as of 31 December 2018. A total of 1,401 work permits, were issued through the Azraq Camp Employment Office in December - the majority sectors are in agriculture and construction.
- **In Zaatari camp**, there were 11,645 work permits registered for 86% male and 14% female at the Zaatari Office of Employment by the end of December; over 100,000 check-in check-out instances were recorded overall at the gate of the camp, indicating that work permits continue to be important to mobility.

Donor and High Profile visits to UNHCR Jordan

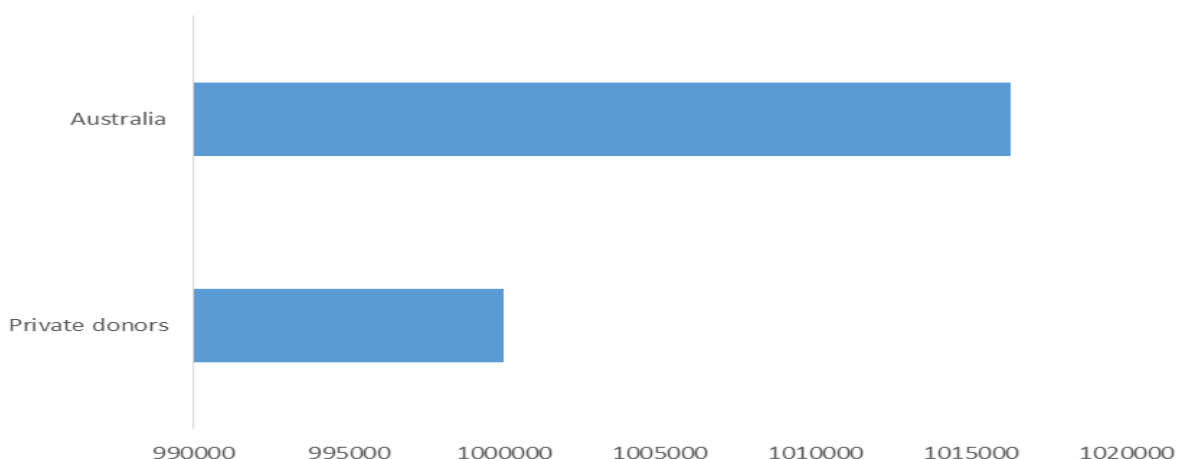
- On 29 December, Simon Mordant, a prominent financier and philanthropist, visited Zaatari camp. The visit was accompanied by the Australian Ambassador to Jordan H.E Miles Armitage, where the group visited a family and also discussed innovation and business through a visit to the solar power plant. Mr. Mordant has previously backed start up packages for refugees with business ideas in Australia, with the visit his first to UNHCR Jordan.
- On 8 January, US Secretary of State Mike Pompeo visited Jordan. In Amman, he met with King Hussein, where they discussed US support to the Jordanian economy, combatting extremism and enhancing security and stability in the region. A press conference was also held with Jordanian Foreign Minister Ayman Safadi. During the press conference, Minister Safadi noted that part of their discussion focused on Rukban camp, which they both agreed should be “de-established”, amid wider talks on border security and the US military pull-out from Syria. Secretary Pompeo also made note of the five year foreign assistance Memorandum of Understanding between the US and Jordan providing over USD 6 billion.
- On 13 January, HRH Prince Hassan visited Zaatari refugee camp, hosted by the Syrian Refugee Affairs Directorate (SRAD), with the participation of UNHCR, WFP and UNICEF. He was briefed about the camp from its beginning to its current level of development, including projects such as the solar power plant, iris scan usage and the water and sewage networks.
- On 16 January, UNHCR facilitated a BBC mission to film Syrian refugees returning from Azraq camp in Jordan to Syria through Jaber-Nasib border crossing. As well as talking to returning refugees, they also interviewed the UNHCR Jordan Representative and the Head of the Jordanian Jaber border authority, both of whom confirmed that Syrian refugee return continues to happen on a spontaneous and voluntarily basis and that UNHCR and the Jordanian Government continue to work closely together to coordinate the process. UNHCR confirms that 10,077 refugees have returned to Syria from Jordan through the Jaber/Nasib border between 15 October 2018 and 31 January 2019.
- From 14-17 January, UNHCR Jordan attended the World Future Energy Summit (WFES) in Abu Dhabi. WFES is a unique platform and the world leading specialists’ event in energy, clean technology and sustainability, attended by 850 companies from 40 countries. The Refugee Housing Unit (RHU1.2) exhibited on the UNHCR booth was featured on seven TV programmes in Turkey, UAE, Saudi Arabia, Jordan, and China.

- On 21-22 January, a Google project mission visited Jordan to see how technology and innovation can support UNHCR. The main purpose of the mission was to look at the progress of a Google Project implemented for Syrian refugees by UNHCR's partner, JOHUD. The mission visited camps and sites of UNHCR activities including the Learning Hub at the multi-nationality Community Support Committee in Nuzha, which is part of a Google project.
- On 22 January, Soka Gakkai International (SGI) visited UNHCR Jordan, in order to support a new education project funded by SGI. SGI is a Japanese community-based Buddhist organization promoting a peace and education-centred approach.
- On 20-22 January, a senior delegation from the Swiss Cooperation led by Ms. Nathalie Chuard Head of Middle East and North Africa Division, visited Jordan, including meetings with the UNHCR Jordan Representative, as well as a briefing in Azraq camp. The operation has received nearly USD 9 million from Switzerland since 2012, including USD 1 million in unearmarked funding in 2018.
- On 28 and 29 January, the third annual Dafathon campaign took place in Jordan under the umbrella of UNHCR's ongoing relationship with MBC al Amal. The two day event focused on awareness raising and fundraising around winter, with three Saudi Arabian television presenters experiencing conditions in Zaatari overnight. While previous years focused on social media dissemination, the 2019 Dafaton culminates in a one hour prime time show on MBC 1 channel focusing on refugees, including a call to action from UNHCR staff.
- On 29 January, German delegation headed by the provincial Prime Minister (equal to governor) of the German Federal State Mecklenburg-Vorpommern (MV), Mr. Lorenz Caffier, visited Azraq camp, in particular focusing on health, education and community support activities in the camp. Germany is Jordan's second largest donor at the country level, and the delegation was very positive on results achieved in the camp.

Financial Information

Total contributions is **\$16 million** as of 22 January 2019, covering 4% of overall needs for refugees in Jordan.

EARMARKED CONTRIBUTIONS to UNHCR Jordan in 2018:



OTHER SOFTLY EARMARKED CONTRIBUTIONS | USD

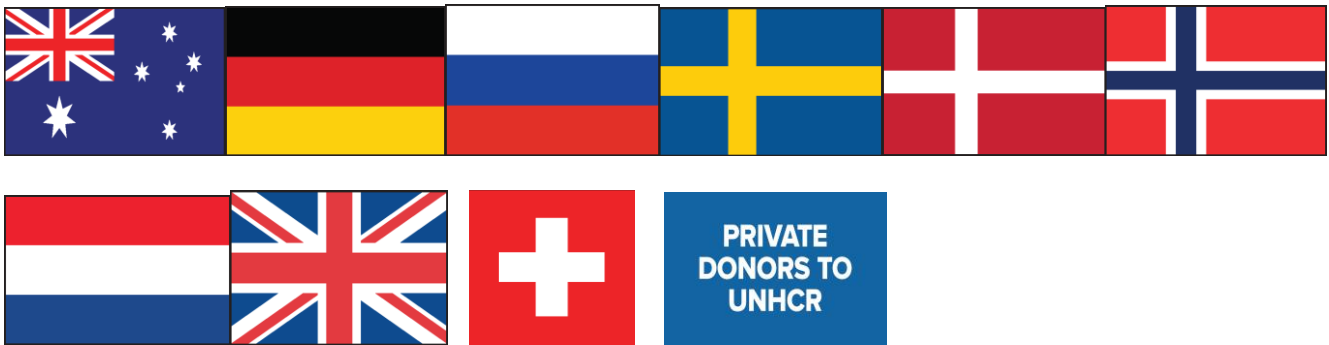
Germany 56.6 million

Russian Federation | Private donors

UNEARMARKED CONTRIBUTIONS | USD

Sweden 90.4 million | Denmark 54.9 million | Norway 44.5 million | Netherlands 37.5 million | United Kingdom 31.7 million | Germany 27.3 million | Switzerland 15.1 million

Austria | Belgium | Canada | Estonia | Indonesia | Monaco | Montenegro | Qatar | Republic of Korea | Russian Federation | Saudi Arabia | Serbia | Singapore | Sri Lanka | Thailand | United Arab Emirates | Uruguay | Private donors

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