

# TURKEY

## 3RP LIVELIHOODS

### SECTOR NEWSLETTER

JUNE - DECEMBER 2018



Inter-Agency  
Coordination  
Turkey

*“Resilience building through enhancing livelihoods opportunities and fostering social cohesion”*



**ACTED**

Agency for Technical  
Cooperation and Development



ACTED continued to support refugees' access to livelihoods opportunities in Mersin, Turkey while also fostering their integration in the local community. ACTED disseminated information to refugees and potential employers within the host community about the Turkish legal framework and laws relevant to refugees. A1 and A2-level trainings continued in the second half of the year. In total, in 2018, ACTED provided Turkish language trainings to 388 refugees. ACTED has achieved the target of 50% female attendance for the language course activity. ACTED run a lockstitch machinery vocational training from 18 June until 28 September. The tailoring vocational training benefitted 100 refugees (71 women and 29 men). ACTED organized a “Strengthening the Livelihoods Opportunities of Refugees” workshop in December to provide beneficiaries who attended ACTED's other activities with information on the rights and services that they are entitled to within the refugee framework established in Turkey.

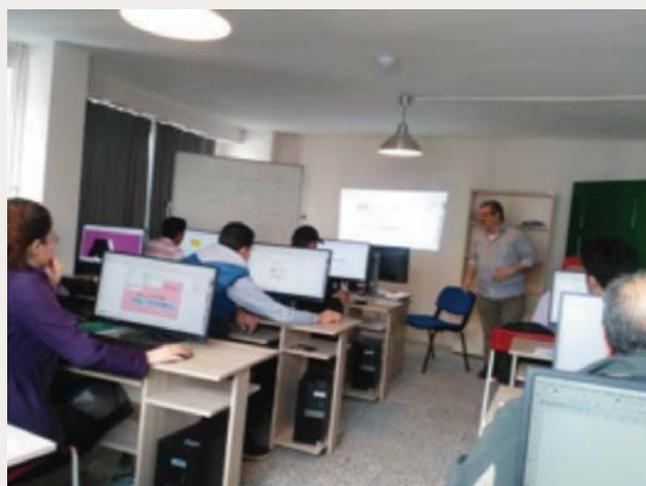
25 refugee entrepreneurs (22 new, 3 existing) received business management trainings from 27 June to 16 July. All 25 beneficiaries received their 1<sup>st</sup> grant installment on 13 September and are currently preparing their registration documents in order to receive the 2<sup>nd</sup> and final installment.

ACTED's outreach team continued the information dissemination campaign on access to employment, Turkish registration regulations and access to health and education services in the second half of 2018. Between June and October, a total of 3,187 persons were reached in the districts of Toroslar, Akdeniz, Mezitli, Yenişehir and Erdemli in Mersin City through the dissemination of 4,764 brochures.

The legal assistance activities started at the beginning of January and will continue until the end of December 2018. As of the end of October, a total of 38 beneficiaries (17 women and 21 men) were assisted by ACTED's legal counsellor. A considerable number of beneficiaries have sought assistance regarding access to public, migration, and labour law, registration and citizenship.



Association for Solidarity with Asylum  
Seekers and Migrants



ASAM carries out Education Campus project funded by USBPRM through Life Skills Development Centers (LSDC) in Adana and Istanbul, since 2017. LSDCs organize vocational training and efforts to be employed attendants of these training in sectors parallel to their vocational training. Besides, LSDCs aim to promote education among refugees via

harmonization activities such as language courses, university exam preparation courses, etude classes, and educational guidance. All training has opened with the MONE Lifelong Learning Center cooperation and also certified. Apart from the training, harmonization and social inclusion activities are being held for refugees and the local community that would support life skills development of refugees.

Up to the end of October, 3,226 refugees attended to language and vocational training and 50,7% of the trainees were the woman. During the first project term, 35 vocational training have been held with 758 refugee trainees. Among the trainees, 307 of them have been supported with vocational guidance, training for efficient interviews and CV preparation. Regarding vocational assistance, 111 of the trainees have been referred to employment opportunities.

LSDCs organized 74 Turkish language training and 18 language training including English and Arabic. 1,887 refugees attended to language training and 38 of them upgrade their Turkish language level from A1 to C1. 138 of them participated at least two level of Turkish Language Course. 466 of language trainees participated at least two level of Turkish language training.



**Bonyan Organization**

As a response to the Livelihood Sector, Bonyan has a long-term program for capacity building activity targeting Syrian refugees in Turkey via online trainings provided by coursera.org platform. The program, started in June 2017, aimed to help improve the livelihood of the Syrians in Turkey and enrich their skills and provide them with technical experiences.

The platform cost between 39 to 79 USD for each course. The beneficiaries from Bonyan's program can receive it free-of-charge. The platform offers various vocational and educational topics including: business, non-profit sector, entrepreneurship, project management, supply chain and logistics, human resources, computer science and programing, languages for business, digital marketing and others.

4,400 beneficiaries registered and received training with \$250,000 estimated cost. Around 1,900 individuals of them benefited from business and non-profit sector, about 500 beneficiaries from languages for business, 1,700 beneficiaries from computer science and others varied in different sectors and fields of studies.

Bonyan dedicated a support team to introduce the beneficiaries to the program and communicated with them via phone, whatsapp, and Facebook group. The support team guided the applicants through application process, and how to use the

platform. To motivate the enrolled applicants, they can post the certificates that they received from courses on the Facebook group and share knowledge and experience.

**CONCERN**  
worldwide



As part of its 2018 Livelihoods programme funded by UNHCR, 336 Syrian refugees under temporary protection in Şanlıurfa attended two levels of certified Turkish language (A1 & A2) with the partnership of Harran University-Turkish Teaching Practice and Research Center (TÖMER) between July and October. 336 attendees (161 women and 175 men) participated in Turkish courses starting 16 July 2018 in 14 gender-mixed classrooms. After completing both A1 and A2 Turkish language courses, the participants received certificates approved by Harran University –TÖMER.

After the Turkish language training, 350 refugees and 25 Turkish citizens attended industrial or service sector vocational training courses, which started in early October 2018, in cooperation with Tradesman and Craftsmen Chambers and Unions of Şanlıurfa (ŞESOB) and Vocational Education Centre (MEKSA). The duration of the courses was dependent on Ministry of National Education (MoNE) regulations and curriculum. Vocational training courses include chef apprentice, installation of domestic air conditioning systems, pipe laying and installation, receptionist, basic standard sewing techniques, customer service salesperson and customer representative, renewable energy technologies, solar panels and photovoltaic system installation, maintenance and repair, and preschool child development and education. All vocational training participants also received life skills trainings including CV writing, interview skills, job-seeking skills and interpersonal communications skills.

A daily incentive was provided for each participant while they attended the Turkish language vocational trainings in order to increase the accessibility of the programme.

25 Syrian participants who completed the programme will be supported with work permit application.

In October 2018, Concern's Protection team provided training sessions on "Rights under Temporary Protection & International Protection Systems" and "Access to Labour Law" in order to address the protection needs of the most vulnerable families in the Livelihoods programme through dignified and appropriate support. Furthermore, 50 current participants of vocational training will also receive entrepreneurship training in December 2018. That same month, the Concern Livelihoods team is also organizing a job fair event in order to increase the accessibility to formal labour market of the Syrian and Turkish beneficiaries.



**International Organization for Migration**



International Organization of Migration has distributed 125 quick impact grants funded by Japanese Government and in progress of distribution of 300 kits funded by PRM. According to a PDM (Post Distribution Monitoring) report, beneficiaries who have received start up kits are in the phase of setting up the business or in the process of getting work permits.

As for the job placement program, IOM placed around 50 beneficiaries on job in the reporting period. IOM is in the process of placing 150 beneficiaries on jobs under PRM funding.

IOM Entrepreneurship program for the current reporting period, IOM has selected Kudra an NGO as implementing partner to deliver training to 120 Syrian youth, in Adana, Gaziantep, Şanlıurfa and Hatay.

Related to community farming, currently, the activities for community farming are in planning process to train 120 beneficiaries on agribusiness activities to increase their income in Gaziantep and Urfa. IOM is communicating with the Ministry of Agriculture for their expert technical knowledge and skills to train the beneficiaries.

Within the project on job creation and entrepreneurship opportunities for SuTPs and host communities in Turkey:

- A tailor-made training program (including training handbook, trainers' manual as well as presentations) has started for job and vocational counsellors, municipality representatives and bilingual nationals on public employment services for both SuTPs and host communities.
- Training of Trainers on basic life skills training with a particular focus on public employment services delivered between 23-27 July 2018 at Ankara with attendance of in total 27 job and vocational counsellors of ISKUR, municipal representatives and bilingual host community members or SuTPs.
- Delivery of cascaded training on public employment services has started as of October 2018 in Konya.
- As a first step to ETCP, 21 local advisors were selected to act as mentors for to be selected SMEs. And, 1st coaching session of local advisors was held between 14-22 November 2018 in Istanbul with the participation of 15 selected local advisors.
- On 19 November 2018, project launch event was held in Istanbul with a high number of participants from related stakeholders, EU delegation representatives, Ministry officials, UN agency representatives etc.



**International Labour Organization**

To increase the availability of a skilled, competent and productive labour supply, International Labour Organization supported more than 70 different vocational trainings and reached 2,000 Syrian refugees and members from host communities between May and October 2018 in Adana, Ankara, Bursa, Gaziantep, Mersin and Şanlıurfa provinces. Among these beneficiaries, 700 Syrian refugees have participated in Turkish language courses at A1 and A2 levels.

ILO implemented a workplace mentorship programme with 16 firms and reached more than 150 employees – including Syrians and members from host communities – in Adana, Mersin and Gaziantep. ILO aims to scale up the programme in 2019.

At the SADA Women's Centre, which is supported by UN Women, ILO and ASAM, focus group meetings were held with the participation of 80 vocational and language training participants.

ILO together with the Ministry of Justice carried out a training on “Refugees, International Labour Standards and Labour Law” with the participation of 118 judges in 2018. The training aimed at raising awareness of judges including opportunities to exchange information with largest refugee-hosting provinces and to discuss court cases considering the national and international legal frameworks.

Together with the Social Security Institute, the ILO implemented a training series on registered employment of Syrians under Temporary Protection with the participation of 280 auditors in Adana, Bursa, Gaziantep, Kilis, Şanlıurfa, Hatay, Konya and Istanbul. The one-day training included capacity-building on work permit application procedures, foreigners’ social security rights as well as experience exchange between auditors and suggestions on how to decrease informal employment.

In cooperation with IHKIB, ILO also promotes social compliance through preparing compliance manuals and delivers training to textile companies’ personnel as an awareness raising, capacity building and advisory service tool.

Additionally, together with the Ministry of Family, Labour and Social Services and the Provincial Directorate of Migration Management, the ILO organized a series of information days in seven pilot cities to inform local partners – including businessmen, local public authorities and relevant NGOs – about ILO’s interventions supporting non-Syrian refugees, work permit application procedures as well as the role and responsibilities of the Provincial Directorate of Migration Management.



Care International

Care Turkey Country Office has designed and implemented number programs to improve workforce preparedness and employability of Syrians under Temporary Protection (SuTPs) and vulnerable members of the host communities in Turkey.

In close cooperation with local authorities in Yayladağı/Hatay; more than 200 Syrians and vulnerable community members received Turkish language courses and shoe assembling, shoe and leathercraft repairing trainings. A small employment fair was organized with participation of local authorities, chambers and private sector to ensure that trainees have an opportunity to understand and access related labour market.

In 2019 and 2020; Care Turkey aims to expand and further develop livelihoods program for sustainability and women’s economic empowerment.



Food and Agriculture Organization

In November 2018, Food and Agriculture Organization of the United Nations (FAO) launched the “Fair Recruitment Initiative” to provide Syrian refugees and host communities who have been integrated in FAO’s vocational training programs, with a realistic experience where they can learn and improve their job seeking skills.

The fair was organized by FAO in close coordination with Ministry of Agriculture and Forestry (MoAF), Ministry of Family, Labour and Social Services, General Directorate of Migration Management, and İŞKUR. This initiative has been conducted as a single day event after completion of three-month training programme, where the participants received practical, on-the-job trainings at farms and private companies in the food and agriculture sector, in Mersin, Adana, Gaziantep, Sanliurfa and Izmir.

Fair provided job market information and contact opportunities through gathering employers and trainees together in an interview and information format to allow job seekers to interview potential employers. The number of private companies participating at each job fair varied from 12 to 30, with around 70 to 170 trainees in attendance.

As a result, many of the trainings either become registered with the Turkish Employment Agency İŞKUR during the job fair, which entitles them to labour force services, or find a job at one of agricultural companies, more over many employers changed their viewpoint about recruiting Syrian refugee and vulnerable host community which contribute directly to the ability of FAO's trainees to get and retain jobs and be successful in the community.



**Maram Foundation  
 Relief & Development**

The joint efforts of Maram Foundation for Relief and Development (Maram) and the Kilis Municipality, welcomed the opening of a new community center in Kilis in November, under the Maram project, "Strengthening the Resilience of Syrian Refugees and Turkish Host Community in Kilis".

The new women's center aims to be a hub for social cohesion, psychosocial well-being and empowerment across generations.

Through programs targeting women and youth in both Turkish

and Syrian communities, the center promises to be a place of unity in the community. Turkish and English language courses, hairdressing, and cooking classes are some of the activities already underway. Courses will expand to include, sports, music and art, and handicrafts for women in the community. Day-care is also available for children of participants to ensure a safe space for children while their caregivers are engaging in activities. The center also has an on-site psychologist who provides daily group and individual therapy sessions.



**RIZK for Professional Development**



RIZK has been recently obtained its official registration from İSKUR as official recruitment agency in Turkey which helps to develop its services and reach more beneficiaries located in different provinces in Turkey and Since the beginning of June 2018 until the end of Nov, RIZK placed 1,646 Syrians in suitable jobs matched their experiences through its three offices in three provinces (Sanliurfa, Gaziantep, Istanbul). RIZK has also completed the capacity building project for its employers which is supported by GIZ.

In cooperation with Gaziantep Chamber of Industry, RIZK has supported 1,000 Syrians for vocational training courses in different provinces, starting with Turkish language course and ending with providing a job opportunity in the same area they were trained, with health insurance and work permit.

RIZK receives the Syrian job seekers through its offices daily and provide them with consultation sessions about the vacancies available in the Turkish market and how they should pass the interviews with the Turkish employers and the distribution of job vacancies in Turkey where the number reached 3,189 beneficiaries then RIZK register their data which include information about their ex experiences and the job vacancies they are looking for to achieve the suitable job matching their experiences.

RIZK also supported 878 Turkish employers through the daily visits achieved by its team during the three provinces by the consultation sessions which includes the most important information's about the Syrians worker and their ability to work in the different situations and cultures which helps the Turkish employer and encourage them to recruit more Syrians.

RIZK registered 42,530 Syrian job seekers since the beginning in June 2014 and 17,000 people have been placed in jobs with the help of RIZK.



Support to Life's (STL) livelihood activities in 2018 consisted of a variety of activities ranging from language courses to vocational trainings. During vocational trainings, supplementary trainings aimed at increasing the employability of educated Syrian and Turkish youth were also provided. In cooperation with Save the Children (SCI), Swiss Agency for Development and Cooperation (SDC), German Federal Ministry of Economic Cooperation and Development (BMZ), STL is providing trainings in Istanbul to young individuals aged 18-24 in Istanbul to reinforce their employability. The project aims to reach a total of 100 Syrian and Turkish individuals, provide internship opportunities, and in doing so, facilitate access to permanent employment opportunities.

STL has been running a project aimed at facilitating Syrians' and host community's access to livelihood opportunities and from mid-2018, this project is continued with CARITAS. Under the framework of the project, 50 beneficiaries received gastronomy (culinary arts), carpet weaving and hair styling trainings. Gastronomy graduates completed their training by July 2018 and a gastronomy expo was organized and attended by the Governor of Mardin Mustafa Yaman, Mardin Yeşilli District Governor Ömer Bilgin, as well as representatives from UNHCR and other associated public institutions and

civil society organizations. The expo was concluded with a reception, in which attendants got to taste 28 different recipes prepared by the trainees.

In 2019, with CARITAS's support, we aim to establish a 'Women's Cooperative' in Mardin, Yeşilli. This cooperative will be a livelihood platform for approximately 60 women that have already received gastronomy and carpet weaving courses.

STL is conducting additional livelihood activities with UNHCR's ongoing support. In this context, 60 participants in Hatay and 20 participants in Istanbul have received vocational trainings. While the trainings in Hatay focused on solid liquid and gas fuel ignition courses and computerized furniture design courses, Istanbul modules focused on storage management in textile sector. In addition, 300 individuals in Istanbul received work permit consultancy support.



United Nations Industrial  
Development Organization



United Nations Industrial Development Organization (UNIDO) project "Vocational Training on Apparel Manufacture for Syrian Women and Youth in Turkey" aimed to improve the livelihoods and social security of Syrians, particularly to women and youth by providing skills for employment. It started to be implemented in the Temporary Accommodation Centers (TACs) in Gaziantep-İslahiye, Kilis-Öncüpınar, Şanlıurfa-Harran and Kahramanmaraş-Dulkadiroğulları.

With partnership of AFAD (The Disaster and Emergency Management Presidency of Turkey), MoNE (Ministry of National Education), İŞKUR (Turkish Employment Agency), İstanbul Garment and Apparel Exporters Association and Association for Assistance to Refugees and Asylum Seekers in the Mediterranean as well as the local authorities in the concerned provinces in Turkey. This project initiated in 2015 was implemented by financial support of Japanese Government and successfully completed in September 2018. 2,161 graduates in total were achieved certificates from MoNE and the graduates are all ready to step into business.



United Nations High  
Commissioner for Refugees



UNHCR and its partners conducted various meetings with private sector actors such as international brands, suppliers, to raise awareness and inform relevant actors on legal framework, work permit application processes and procedures.

Additionally, more than 600 beneficiaries received counselling on labour market guidance, access to livelihoods opportunities and legal issues such as registration of businesses or obtaining a license for start-ups. Additionally, UNHCR and its partners support beneficiaries through strengthened linkages with private sector actors. 4 job fairs were organized in different cities such as Sanliurfa, Gaziantep, Mersin, Adana.

### Entrepreneurship support

A total of 740 individuals received entrepreneurship, social and financial, foreign trade, and business management training in various cities such as Hatay, Mersin, İstanbul, Gaziantep and İzmir. UNHCR also distributed entrepreneurship grants for selected beneficiaries. First instalment of business grants was affected for 50 beneficiaries.

### Vocational, skills building and language trainings

More than 1,500 beneficiaries participated technical and vocational trainings from June to November in Şanlıurfa, Mardin, Hatay, Mersin, Adana, Gaziantep, Konya and İzmir.

Training topics are as follows; sewing machine operatorship, solid, and liquid and gas fuel ignition, pipe laying-pipe installing, renewable energy technologies solar panels and photovoltaic system installation, maintenance and repair, receptionist, customer service sales and representative, chef apprentice, pre-school child development and education, warehouse keeping, and tricottage.

Beneficiaries received training on fruit and vegetable production, beekeeping, food processing, livestock management in Mersin, Gaziantep, Mardin, Sanliurfa, İzmir and Adana.

UNHCR continued to provide language training and more than 1,000 beneficiaries received Turkish language training as of the end of November. UNHCR and partners provide skills building training for all the beneficiaries who received Turkish and vocational and technical training.

### Collaboration with and support for government institutions

UNHCR continued İŞKUR registration sessions to register beneficiaries as active job seekers in İŞKUR database. Registration sessions will continue in Adana and İstanbul in December. UNHCR organized a two-day workshop for Ministry of Family, Labour and Social Services personnel in November in Antalya for almost 100 personnel.

### Awareness raising, information dissemination, and advocacy

In collaboration with the Ministry of Family, Labor and Social Services, UNHCR produced "Frequently Asked Questions on Work Permits for Foreigners under Temporary and International Protection" brochure in Turkish, English, Farsi and Arabic. UNHCR continued the dissemination of "Reference Information on Worklife" and "İŞKUR Guide to Employment" that reached out in total 170,000 booklets so far.

UNHCR organized a briefing session for the members of Gaziantep Chamber of Commerce in October. 116 participants attended the session and received information on Government incentives for Syrian and Turkish entrepreneurs, work permit procedures, etc.



United Nations  
Development Programme

Empowered lives.  
Resilient nations.

Turkey Resilience Project in response to the Syria Crisis (TRP), financed by EU and implemented by UNDP, was officially launched in Ankara with a high-level event. The €50m-budget project aims to deliver comprehensive and sustainable solutions to the problems of Syrians displaced due to the Syrian crisis and now living in Turkey and of the host communities. Focusing on job creation, strengthening municipal services and Turkish language training, the Project is financed by the EU Regional Trust Fund in Response to the Syrian Crisis (EUTF).

### Trainings started for both trainers and enterprises

Under the scope of Adult Language Trainings for SuTP, a hybrid training module is being developed. Hybrid language training is a completely new implementation for Public Education Centers of Ministry of National Education. Thus, it was necessary to train teachers and improve their teaching skills. To this aim, four

training of trainers' sessions were organized in Antalya on 19-23 November and on 26-30 November; in Eskişehir on 10-14 December; and in İstanbul on 24-28 December. In total, 288 teachers attended the trainings.

### Business Development Trainings

UNDP Turkey started to organize "Business Development Trainings for Syrian-Owned Enterprises" within the framework of Turkey Resilience Project in response to the Syria Crisis (TRP) Job Creation Component that aim to increase the capacity of Syrian owned enterprises to develop their businesses in Turkey by providing substantial information on management, law and regulations, access to finance, etc. including work permit regulations.

Trainings are organized in Gaziantep and Mersin with the aim of reaching 150 Syrian owned SMEs. Over 70 participants benefitted from the training sessions.

### Private sector survey

Besides, UNDP Turkey conducted a private sector survey with the aim to understand the perception and ways of engagement of the private sector with regards to the response to the Syria Crisis including employment of refugees, working with Syrian owned enterprises. From October 2018 to November 2018, 313 enterprises participated to the online survey. Among them, 288 enterprises filled the questionnaire. In addition, 57 bilateral meetings have been completed in Konya, Gaziantep, Ankara, and Istanbul. Within the scope of the survey 6 focus group discussions were also conducted. The report of the survey will be shared in January 2019.

### Mapping of Syrian-owned enterprises

UNDP Turkey conducted a mapping study that aims to understand the challenges and needs of Syrian-owned enterprises working mainly in the manufacturing sector, to develop strategies and activities thereby establish a network among Syrian owned enterprises to disseminate the information regarding project activities.

From October 2018 to December 2018, a total of 300 Syrian-owned enterprises took part of the mapping study in Gaziantep, Kilis, Hatay, Mersin, Adana, Izmir and Manisa. The report of the study will be shared in January 2019.

### Entrepreneurship trainings for Syrians and host community members

Additionally, UNDP Turkey started to organize entrepreneurship trainings with International Certification for refugees and host community members. The trainings have started in January 2019 and will be implemented in Gaziantep, Adana and Mersin.

