

### Introduction

Jordan is considered one of the most water scarce country in the World. In the past decades, Jordan has shown a remarkable progress in access to wash services, indeed 2,595,670 people gained access to safely managed water services from the year 2000 to 2015, while in the same period 2,212,419 gained access to safely managed sanitation services<sup>1</sup>. Unfortunately, these achievements have been offset by low water availability, competing water demands from other water consuming sectors and more importantly through a regular influx of refugees from neighbouring countries.

As of 2018, the challenge remains in terms of providing universal access to those services as in 2015 the percentage of the population with access to safely managed water was 93% and only 77% had access to safely managed sanitation services.<sup>1</sup>

Since 2011, Jordan alone has provided refuge to more than 1.3 million Syrians, including 655,500 registered refugees, who face increasing vulnerability as their savings, assets and resources are long exhausted. Around 141,000 of these refugees live in camps, while the remaining have settled in urban and rural areas, primarily in northern governorates and in Amman<sup>2</sup>.

Since 2013, Jordan has taken a leadership role in the setup of a comprehensive national response plan to the impact of the Syrian crisis in the country. Accordingly, the WASH Sector in Jordan aims at:

- Meeting the immediate humanitarian and protection needs of Syrian refugees and Vulnerable Jordanians affected by the Syria crisis.
- Upscaling critical capacities of the central, regional and local authorities to plan, program, coordinate and implement the development response to manage and mitigate the impact of the crisis in a timely, efficient and effective manner.
- Fostering the resilience of: The service delivery system, at the national and local levels, and mitigate the negative impact water and sanitation in a cost-effective and sustainable manner.

### Objectives:

1. To foster a coordinated and integrated approach in all WASH related interventions in Jordan.
2. To ensure formal links between the water sector and other relevant sectors shelter/NFI, health, camp management and education.
3. To ensure prioritization, evidence based actions and gap filling; and to enhance accountable, predictable and effective emergency WASH response to the affected population.
4. Coordinate with Camp and off camp stakeholders on ensuring participation and review of the strategies at operational levels.
5. Coordinate and promote synergies with other actors active in complementary sectors.

### Structure:

1. The WASH Working Group shall be led by UNICEF in close collaboration with the Ministry of Water and Irrigation (MWI). UNHCR shall be providing Secretariat support while one of the active NGOs will be appointed as WASH Sector Co-chair. The members of the WASH WG will democratically elect a new co-chair on a yearly basis<sup>3</sup>. Currently, Oxfam is co-chairing the WG.

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<sup>1</sup> Joint Monitoring Programme by WHO and UNICEF, 2017.

<sup>2</sup> UNHCR, 'External Statistical report on UNHCR registered refugees', 5 December 2017

<sup>3</sup> ACTED was Co-chairing the sector until December 2015, WVI until December 2016, ACF until December 2017, and currently is Co-chaired by OXFAM.

2. The WASH WG is open to all WASH sector stakeholders i.e. governmental organisations/ departments, local, national and international NGOs, faith-based organisations, UN agencies, private sector, donor organisations etc.
3. The WASH Sector will have several Technical Working Groups (e.g. Solid Waste Management, Information Management, WASH in Schools etc.). These working groups can be formed as per needs and would provide recommendations in relation to their specific areas to the WASH WG, other sector and coordination mechanisms as required.

### **Frequency:**

1. WASH WG meetings will take place ideally once a month and can be held in any organization's Offices (who can provide the space).
2. WASH Technical Working groups will meet as necessary and when required.
3. There is no time limit for the validity of the Terms of Reference for the WASH WG, but it can be revised when the members, in consensus, with the sector leads, agree to revise the document.

### **Responsibilities:**

1. Bring together agencies that are actively supporting the most vulnerable populations with the provision of WASH services.
2. Ensure effective coordination of all WASH interventions in refugee camps and Host Communities.
3. Ensure that all planning is based on gender sensitive programming and are promoting gender equity.
4. Support development of adequate preparedness measures and contingency plans for the WASH sector in emergency and recovery periods.
5. Provide a platform for learning and sharing - including dialogue on establishing links between emergency and development WASH actions through interventions that build resilience in the affected communities.
6. Promote that WASH responses are in line with existing water and sanitation policy guidelines, technical standards, and relevant Government human rights legal obligations.
7. Compile data from WASH members and provide consolidated sector reports and updates to WASH partners and other relevant stakeholders.
8. Identify sector vulnerabilities and gaps and brings them to the attention of the donor community for prioritization.
9. Link to other coordination mechanisms such as JRP Task Force, Inter-Sector Working Group, WASH Technical Working Group, Water Sector Donors Group, Camp Coordination Working Groups, Sector Gender Focal Point Network, etc.

## Technical Working Groups<sup>4</sup>

### Information Management IM

#### *Objectives:*

- Collect, analyse and share information that is important for the sector stakeholders to make informed (evidence based) strategic decisions;
- Develop IM tools to support the production and dissemination of information, identify gaps and suggest solutions and to respond to any other IM needs as required by the sector partners;
- Maintain information on all current and potential WASH partners, their capacities and areas of work (including Who, What, Where and by When);
- Identify barriers for information collection, collation, analysis and sharing and work with the national level Information Management Specialist to develop appropriate supportive strategies which includes convincing agencies of the purpose and importance of collecting and sharing data/information by providing a timely, added value service to all stakeholders;
- Manage the information system cross the sector nationwide (ActivityInfo, JORISS, JRP ..., etc.)

### Principles of Partnership

WASH Sector will uphold the spirit of supporting a culture of mutual respect, equality, trust and transparency where partnerships flourish, in accordance with the Global Humanitarian Principles of Partnership.

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<sup>4</sup> *New Technical Working Groups can be created upon existing needs and previous approval by the WASH Sector Chairs*

**WASH Working Group 2018 Work Plan**

AREA OF WORK	ACTIVITY DESCRIPTION	FOCAL POINT	BY WHEN	PROGRESS
<b>Updating sector information and analysis tools</b>	WASH/SWM sector mapping, 4Ws	UNICEF/UNHCR	By Quarter	
	Updating WASH actors contact list (+add new members)	UNHCR	By Quarter	
	Updating WASH Information Management Focal points contact list	UNHCR	By Quarter	
	Review and update the WASH WG ToR	Sector Chairs	Ad Hoc	
	Review and update WASH Technical WG ToRs (IM, SWM, WASH in Schools)	Sector Chairs	Ad Hoc	
	Updated gap analysis of coverage and vulnerabilities (Vulnerability map)	UNICEF	Ad Hoc	
	Support/Coordinates WASH Gender Analysis for Syrian Refugees		By Quarter 1-2	
	WASH sector to follow JRP priorities with a specific emphasis on: <ol style="list-style-type: none"> <li>1. Water conservation;</li> <li>2. Sustainable WASH services;</li> <li>3. Cost-effectiveness of WASH services in camps;</li> <li>4. Increased involvement of local entities in delivering WASH services.</li> <li>5. Develop/review JRP project indicators</li> </ol>	All partners	By Quarter 3	
	Identify information, data needed for updating the WASH sector strategy (refugee) and JRP			
<b>Reporting</b>	ACTIVITY INFO and JORISS reporting	All partners	Monthly	
	Intersectoral linkages and best practices	All partners	Yearly	
<b>Representation</b>	Attends/Represents WASH GW in other coordination meetings such as Inter-Sector Working Group (ISWG), WASH Task Force (JRP TF), donors meeting, etc.	Sector Chairs/Co-chairs	Ad Hoc	
<b>Advocacy and Influencing</b>	Share general overview of WASH needs in HC and Camp with key donors and GoJ	Sector Chairs/Co-chairs	Ad Hoc	
	Engage with MoWI, water utility companies, research institutes, water initiatives and donors at WASH WG, activities and meetings	Sector Chairs/Co-chairs	Ad Hoc	
<b>Knowledge sharing</b>	Share WASH guidelines (schools, O&M, SWM, etc.) as well as other sector-related studies, technical papers and researches among WASH WG members	All partners		
	Update Minimum expenditure basket MEB			
<b>Job Opportunities and Capacity Building</b>	Identify sector-related capacity building needs. Identify key entities (Universities, Institutes, Training centers, etc.) that can deliver/facilitate sector-related trainings	Sector Chairs/Co-chairs	Ad Hoc	
	Share sector-related trainings, workshops and seminars opportunities among WASH GW members	All partners	Ad Hoc	
	Share sector-related job opportunities among WASH GW members	All partners	Ad Hoc	