**Irbid Coordination Meeting**

**Irbid, Jordan**

**4th, April 2017**

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<tr>
<th>Meeting Location</th>
<th>UNHCR Irbid</th>
<th>Meeting Date</th>
<th>04.04.2017</th>
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<tr>
<td>Facilitator</td>
<td>Erdogan Kalkan (Coordinator) Mohammad AlSalem (Co-chair)</td>
<td>Meeting Time</td>
<td>10:00 – 12:00</td>
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<tr>
<td>Minutes Prepared by</td>
<td>Mohammad Al Salem - CARE Int’l in Jordan</td>
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**Agenda**

1) Gov. updates  
2) Safety and security update - UNHCR  
3) Introduction about services – UNHCR  
4) Updates, inquires, and announcements  
5) AOB

**Safety and security update**

- Due to the on-going situation in Syria, agencies working in Al-Ramtha are requested to pay more attention.  
- UNHCR staff working in Al-Ramtha area are provided with special equipment such as (helmet, bulletproof vest, etc.) in case of any emergency situations.  
- The Safety and Security unit at UNHCR encourages meeting partners to obtain the latest updates about the situation in Al-Ramtha before implementing their activities there. NGO’s are requested to contact the Safety and Security unit’s focal point in UNHCR in Irbid.

**Action Points**

- All acting NGO’s are asked to do the same.  
- Contact: Mr. Nasri Aljaabani  
  079716 0372.  
  aljaaban@unhcr.org

**Introduction about services**

- Governor office update:  
  - The Irbid Governor focal point attended the meeting and requested updates required by Irbid governor office from NGO’s:  
    - They do a special location for development projects for Syrian asylum seekers in north of Jordan, and they follow up with locations managers for updates daily.  
    - Support all governmental provided services in the north of Jordan such as education and awareness for the host community.  
    - A mapping for the acting NGOs in the north, as well as staying updated with their services that they provide to the host community in all projects.  
    - To coordinate with all acting NGOs in the north of Jordan in order to provide services in the areas that may need some services but have not received any yet.
- Obtain approvals from the governor of each governorate of the services NGO’s provide for beneficiaries to reduce any problems with municipalities in those areas.
- Conduct meetings with the governor to coordinate on projects that will be implemented to increase productivity and prevent any reoccurrence of services provided to the local community, whether from organizations or from governmental sector.
- All active NGOs and service providers in Irbid are to meet with the governor of Irbid to present a brief introduction for the services that they provided/provide in Irbid and all north of Jordan.

- **Services Advisor:**
  - UNHCR’s Information Management unit has introduced the online “Services Advisor” system;
  - “Services Advisor” records services provided to support the refugees in Jordan and will also be used for referral.
  - The system was introduced last year and many NGOs used it to record their activities in other sectors.

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<th>Livelihood update</th>
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<td>USAID held an awareness raising session for Jordanians and Syrians at Al Farooq charity.</td>
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<td>UNHCR has discussed their services at the University of Jordan and is looking into conducting more sessions at other universities.</td>
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<td>The Classic Factory has reached their maximum level of Syrian employees.</td>
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<th>Updates, Inquires, and announcements</th>
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<td><strong>UNHCR</strong></td>
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<td>UNHCR conducted a training for asylum seekers and will try to provide them with jobs, in coordination with Princess Basma Training Center in Irbid.</td>
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<td>A meeting will take place on the 24th of March in order to be informed about updates regarding all projects in Jordan for NGO’s.</td>
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| **CARE** |
| CARE’s case management and other services are delivered to all nationalities including Syrians, Iraqis and other nationalities. |
| CARE is willing to receive referrals for other nationalities. |
| CARE has finished the data collection phase for the Urban Assessment Report and is expected to be published in June 2017 on World Refugee Day. |

| **IRC** |
| IRC temporarily stopped the health project with the mobile clinic (end of March) in Irbid. |

| **INTERSOS** |
| ECHO & OCHA: Post distribution monitoring is being conducted for the projects of cash for rent, Winterization and NFI emergency distribution. |
| The last payment of the cash for rent is being distributed and delivered to beneficiaries through Alawneh or the house-to-house method. |
- **UNICEF** is expected to launch the psychosocial, basic life skills and learning activities at the ITS’ in northern Jordan (Ramtha and Jordan valley) in mid-April.
- The follow-up on the protection, referral, emergency and missing legal document cases are still in progress.

**World Vision**
- The JPF project (Remedial Classes project) is in the last quarter of the project.
- JPF Warm (Winterization):
  - Currently in the distribution process (round two).
  - Round three is still uncompleted for 300 people.
  - Cash assistance, gas cylinders and winter clothes have been distributed.

**ICRC**
- ICRC is starting a project to help Syrian-Palestinian asylum seekers in Jordan for Resettlement.
- A hand-over of three water pump sanitations in Ramtha, Bushra and Fua’ra to YWC.
- ICRC is starting a pilot project for Livelihoods.

**MSF OCA**
- MSF OCA has two NCD clinics in Irbid City (One clinic at Iben Cena MoH and the other at Iben Rush’d AMRS clinic).
- 3700 patients are receiving primary health care in Irbid and the surrounding area.
- More than 30% of patients are Jordanian while the remainder are refugees from Syria.
- MSF OCA has a War Wounded surgical project in Ramtha which is to admit patients from South Syria.

**IRD**
- IRD is providing a mobile clinic.

**JHAS**
- JHAS has started providing mental health services.
- JHAS moved their clinic from Jerash to Ajloun.

**Humani-Terra**
- Humani-Terra will start a surgery service in hospitals that are willing to receive referrals.

**IMC**
- IMC has established a new mental clinic in Irbid.
Next Meeting Agenda:
1) ACF presentation about wasting energy project.
2) Safety and security update
3) AOB