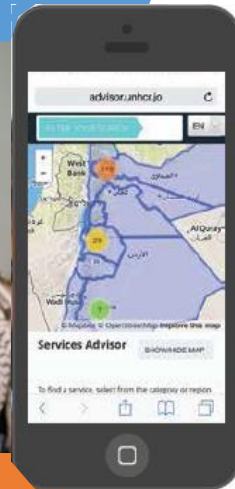


Services Advisor

Making Connections, Improving Lives



Features

- Search for humanitarian services by sector, region, service provider and referral requirements
- Find locations, opening hours and contact info for each service provider
- Search services via map preview or list view
- Available in Arabic and English
- Access via the web on desktop or mobile browsers
- Exist in two tailored versions: refugees/public and service providers/refugee sector coordination/working group
- Service providers can easily register their organization, list projects and activities, and update information
- Access based on user profile for service providers and no login required for refugees' version

UNICEF Jordan/Herwig

What It Does

Services Advisor is a simple, intuitive web app for refugees, service providers and refugee sector coordination/working group, which provides up-to-date information about local availability of humanitarian services and referral services.

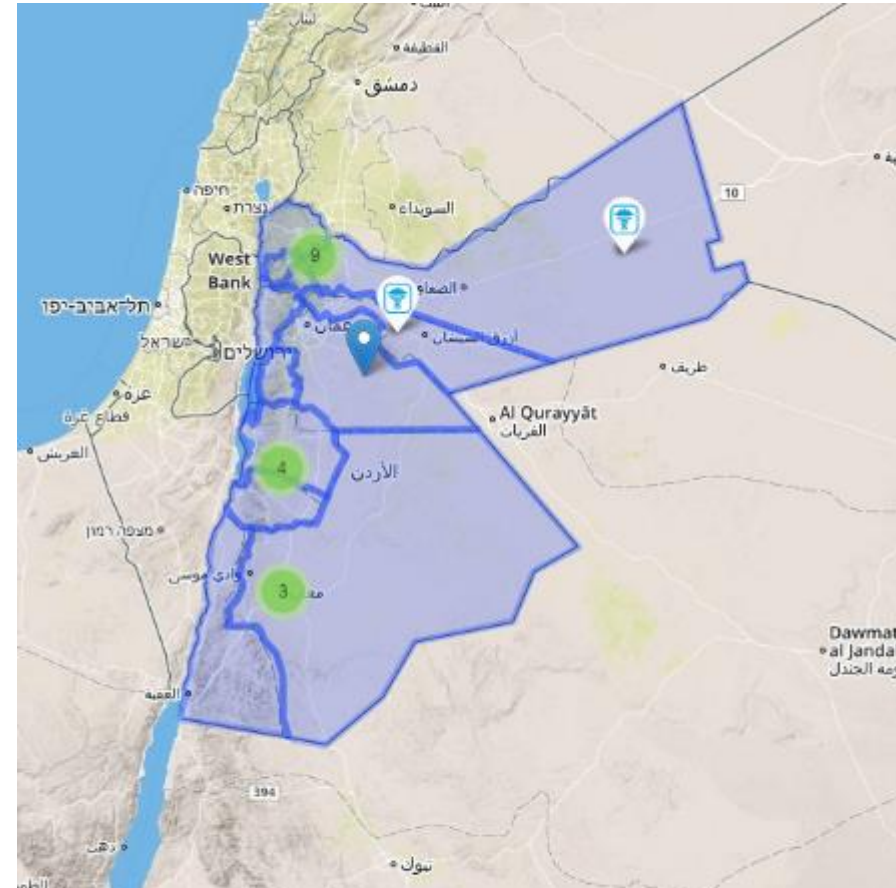
Services Advisor allows users to view available services on a map and in a service directory, where they can filter by sector, region, service provider and referral requirements.

How It Helps

- Improves access to information for services provided to refugees by over 60 humanitarian organizations
- Reduces redundancies and highlights critical gaps in services by providing high-level information for refugee sector coordination/working group on the number, location, and types of services available in real time

Expanding Services Advisor

- Collect private and public feedback from refugees on experiences with service providers
- Rank service experiences and log complaints against providers - Optional
- Enable SMS searching for users without smartphones
- Enable offline access for users with intermittent internet connections
- Connect users to the most relevant services based on user profiles



Contact

Syria Refugee Response Inter-Sector Working Group – Jordan
Inter-sector coordination: koyama@unhcr.org
Technical support: dioufg@unhcr.org



Jordan Refugee Response portal page:
<http://data.unhcr.org/syrianrefugees/country.php?id=107>
Inter-Sector Working Group page:
http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&id=60
Services Advisor Jordan URL: <http://jordan.servicesadvisor.org/>

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