

Assistance to Syrian Refugees outside of camps in Jordan

09 May 2013



Outreach and Assessments

Assistance to urban refugee is provided through 4 channels:

Help Desk



Physical presence where refugees can seek assistance from UNHCR staff members

Home Visit



Assessment of refugee vulnerability to allocate cash assistance

Infolines



8h / 5 days service to answer questions and petitions from refugees

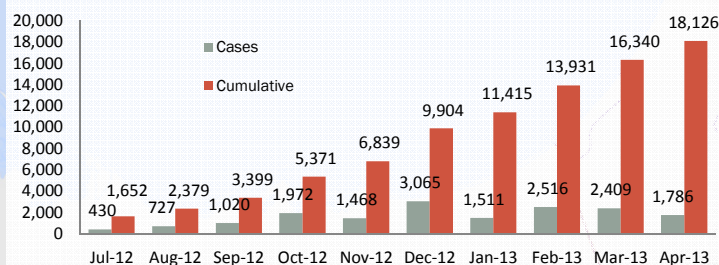
Registration



Mobile registration & renewal for extremely vulnerable refugees & UNHCR certificate distribution

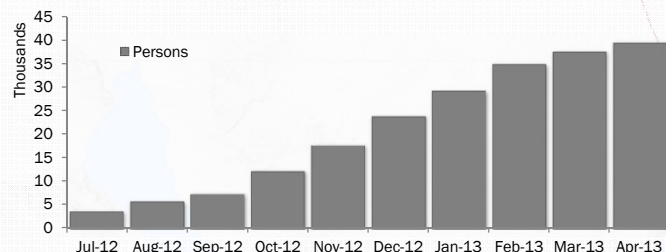
Home Visits (started in April 2012)

Aggregate totals



Beneficiaries from Cash Assistance (started in June 2012)

A cash assistance lumpsum is defined according to the family size and number of children or specific needs (in '000)



Sources UNHCR

For more information, consult schimmel@unhcr.org, batarseh@unhcr.org

Registered Refugees outside of camps **206,144**

Person Received at Help Desks **135,721**

Home Visits Conducted **18,126**

Calls on Info Line **59,929**

Northern Jordan

110,532

Registered Refugees outside of camps

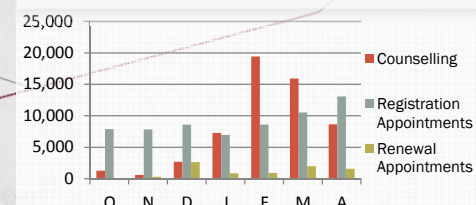
Amman / Zarqa

82,655

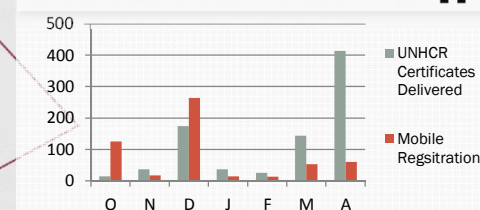
Southern Jordan

12,957

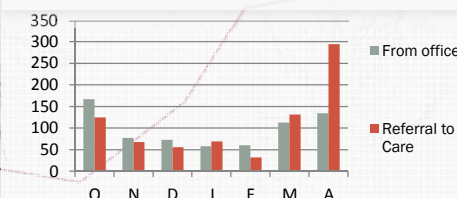
Persons assisted at help desks



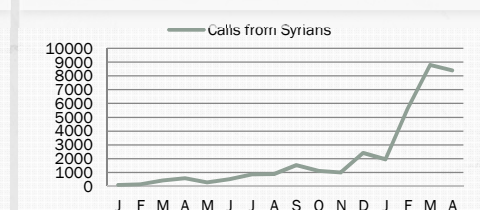
Mobile Protection



One time urgent cash assistance



Calls answered by Info Line



<http://data.unhcr.org/syrianrefugees>