



## Syria Refugee Response Plan Field Report

<b>NAME: -----</b>	<b>Agency/NGO: UNHCR</b>
<b>TRAVELLING FROM-TO and DATE:</b> Amman to Mafrq on 17 April 2012	<b>OTHER STAFF/PARTNERS</b>
<b>PURPOSE OF TRAVEL:</b> Help Desk / Mafrq	

### **ACTUAL RESULTS/CONSTRAINTS:** *(by sector)*

**Total of 122 cases** approached the information desk as following:

- **118 Cases** were handed over registration appointment slips. 46 cases do not have their passports as they entered illegally. many of them without any documents even the bailed document as they mentioned that due to the quick procedures of bailing system and large numbers of the Syrians in Ramtha facility they couldn't manage to get a copy of the document also most of them they do not know the persons whom bailed them.
- **5 cases** families with new born babies (born in Syria) but they were not added to the family book also they do not have any documents approved that they are their kids (birth certificate, marriage certificate).
- **2 cases** for a new born baby in Jordan, the mothers entered legally /illegally, without husbands, and they are not able to issue birth certificate to kids as they do not have passport or marriage certificate only the birth document from the hospital.
- **3 cases** with minor's ages (1, 3, 5, 7 and 16) were seen and they do not have any documents.
- **2 cases** for the home visit registration as they have medical condition.
- Many cases asked for the Cash assistance

### **BRIEF DESCRIPTION OF PERSONS MET/PLACES VISITED/CHANGE FROM PREVIOUS VISIT (ACTIVITIES IMPLEMENTED/CONDITION OF SYRIAN/HOST COMMUNITIES):**

- New arrival PoCs complaining that they are living in shared house due to the lack of houses in Mafrq.

**RECOMMENDATIONS/ACTION POINTS:**

Cases refer to the related units.  
PoCs were briefed about the UNHCR services on spot.

**DATE AND SIGNATURE OF TRAVELLER:**

18 April 2012

Please send to Aoife McDonnell at [mcdonnel@unhcr.org](mailto:mcdonnel@unhcr.org)  
UNHCR JORDAN/Ref/256