



Syria Refugee Response Plan Field Report

NAME: ----	Agency/NGO: UNHCR
TRAVELLING FROM–TO and DATE: Amman to Mafraq governorate 8 rd May 2012	OTHER STAFF/PARTNERS
PURPOSE OF TRAVEL: Serve refugees at UNHCR help desk and counseling	

ACTUAL RESULTS/CONSTRAINTS: *(by sector)*

- Registration appointments were given to 137 families \ 414 individual as follow:
 - Appointments were given to 118 Syrian cases\ 362 individual on 22 May 2012
 - Appointments were given to 19 Syrian cases\ 52 individual on 23 May 2012
- 70 Syrian families entered Jordan illegally, while 67 entered legally
- 12 breadwinners approached the help desk to get information about UNHCR services.

BRIEF DESCRIPTION OF PERSONS MET/PLACES VISITED/CHANGE FROM PREVIOUS VISIT (ACTIVITIES IMPLEMENTED/CONDITION OF SYRIAN/HOST COMMUNITIES):

Numbers of Syrian families are increasing in Mafraq, many of them approach the help desk to get a registration appointment. They all ask about CA. However, they barely know about our services.

RECOMMENDATIONS/ACTION POINTS:

- Referrals were made to related units
- Documents were handed over to recipients in the office
- Email were sent regarding home registration and follow ups
- Refugees were counselled at the help desk.
- Progress updated.
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DATE AND SIGNATURE OF TRAVELLER:

08 May 2012

Please send to Aoife McDonnell at mcdonnel@unhcr.org
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